

EXHIBIT 19

1. [REDACTED] (ID 8303), Alabama-Bessemer, 9/2008-2/2010:

“ITT took out two loans only in my mothers name without our knowledge or at least did not explain it clearly as to what was actually happening. They did not explain how many loans would be required to complete each term. In fact none of the loans that are in my name were taken out in 2008. I did not sign any more paperwork for financial aid after 2008. It is possible documents were signed without my knowledge.”

2. [REDACTED] (ID 8289), Alabama-Bessemer, Game Design, 3/2007-2/2010:

“Two high interest private loans were taken out in my name. My signature is on one but another was E-signed. I honestly don't remember e-signing any loan documents. From what I have heard from former workers in the financial aid department it is entirely possible this loan was taken out by the financial aid department without my knowledge. This did not make sense to me as there was plenty of low interest federal loan available so a private loan should not have been required. I was not notified that any private loans were being taken out. I believe it is possible documents were signed without my permission[.]”

3. [REDACTED] (ID 8551), Alabama-Madison, 3/2012-12/2013:

“I have no idea what or how many loans I have. All I know is I am in major debt with nothing to show for. with credits that don't transfer. Every document from ITT was electronic with an electronic signature on file. I do not remember signing any loan forms or being counseled on any loans during this time.”

4. [REDACTED] (ID 8230), Arizona-Tempe, Electrical Engineering, 9/2011-3/2015:

“They would sign paper work without my permission through e sign. . . . Never got disclosure of loan terms.”

5. [REDACTED] (ID 3874), Arkansas-Little Rock, Visual Communications/Game Design, 6/2002-3/2008:

“When I went to the financial aid office I was sat down and was told very quickly that I would be eligible for Pell Grants and they would pay for most of my tuition. That I would need very few loans to cover the rest. I know I have loans I never realized I had. I'm not sure if they signed for them or they just shoved a paper in front of me saying they needed my signature for something

else. I was never shown loan documents. I had no idea my degree would be 80,000.00. I was never told it would cost that much.”

6. [REDACTED] (ID 9111), Arkansas-Little Rock, 10/2011-12/2012:

“They promised me that I qualified for all types of Grants considering I had no income whatsoever. After three months of school there I found out that they took out loans and which I didn't even know about.”

7. [REDACTED] (ID 3721), Arkansas-Little Rock, Criminal Justice, 9/2006-6/2010:

“I have one loan packet that was never signed at all and another that was e-signed without my permission. I was never called in to e-sign any of my loans.”

8. [REDACTED] (ID 8227), Arkansas-Little Rock, Multimedia, 6/2007-6/2008:

“They filled out all my loan paper work and then said that i did not have good enough credit for loans so i would have to pay some out of pocket with my VA check that i would recive and still had to pay in over \$400 every month i was in school and afterwards i found out that they had done my fasfa and fed loans on their own without my permission[.]”

9. [REDACTED] (ID 7708), California-Clovis, CEET, 1/2014-1/2010:

“Opening loans without my approval. . . . Kept charging even after I left[.]”

10. [REDACTED] (ID 8010), California-Lathrop, 1/2006-1/2012:

“They prepared all documentation then would call me in to sign documents but failed to go over forms or explain to me what I was signing. At one point I informed them a documentation they had signed with my name was not my signature and when I questioned them about it they said I needed to leave the office.”

11. [REDACTED] (ID 8020), California-Oxnard, Criminal Justice, 12/2007-6/2013:

“Signing loan paperwork without my permission . . . I have loans on my credit report of which I know nothing about.”

12. [REDACTED] (ID 4497), California-Rancho Cordova, Network Systems Administrator, 6/2011-3/2013:

“One financial aid officer had suggested that I sign loan paperwork on behalf of my mother. His reasoning for this was so we could speed up the paperwork process.”

“Most of the "paperwork" that was signed was all digital. I was told that I could access all the documentation on the internet through this website. Any time I would log in to look at any of the documents it would always show empty paperwork. I even logged in on different browsers and it always gave me the same information, NOTHING. “

13. [REDACTED] (ID 7329), California-San Dimas, Computer Networking Systems, 1/2006-1/2008:

“I was enrolled by a family member whom promised me 80% on tuition however I never saw a loan document stating the fees and the loans were esigned after the intitial first signature. Only after I graduated and began receiving loan repayment documents did I ever see what I was being charged per semester. My first semester appeared to apply discounts and all future loans are 2-3x's more expensive per loan. Since the degree is not legitimate to employers I feel the entire program was a con that took advantage of me and I wasted 2 years and have been stressed with debt collector calls and continued denials for jobs for the past 8 years.”

14. [REDACTED] (ID 8310), California-San Dimas, Computer/Electronic Engineering Technology, 9/2005-3/2010:

“First and foremost I never physically signed an enrollment agreement (I have a copy). The recruiter signed for myself and my dad via computer, and because of this dishonest tactic my dad is on the hook for a parent plus loan.”

15. [REDACTED] (ID 4448), California-Sylmar, 9/2007-3/2011:

“The financial aid office did not say anything about costs. My father and I saw the term paper one time. They never showed us anything about how much we were borrowing . [M]y Dad cosigned for me and came to school Only ONE time and ONLY signed one paper for my first semester. And when they would speak to me about financial aid they would pull me out of a once a week only class and tell me to sign this and that without having anytime to look at what I was signing. The woman sal that worked in the office forged my dad signature I know it. He only signed one paper one time in 2007. Never again, she would fill out all of our info into the application online and would say " oh idid it all for you ,you will get a grant, no no worry no pay until 6montha after" she also said that I no longer needed my dad as a cosigner but she was lying and still getting loans with him as a cosigner without permission. We reported it to the department of education and they sent us a copy of a firm that was not even signed by my dad saying that was proof that our allegations are not true. It doesn't make sense.”

16. [REDACTED] (ID 7487), California-Torrance, Drafting & Design Technology, 12/2008-6/2010:

“ITT Technical Institute had me sign a document when I first started. Each semester afterward, they would use an electronic (digital) signature of mine to sign loan documents that I never knew about until after I graduated.”

17. [REDACTED] (ID 5518), California-West Covina, Criminal Justice, 6/2006-9/2007:

“I strongly believe they signed paperwork without my permission, I've asked for some of my master promissory notes and they aren't even in my handwriting.”

18. [REDACTED] (ID 9142), Colorado-Denver, Electronics and Communications Engineering Technology, 3/2007-3/2011:

“I really did not understand the total cost of the program i took, i also believe that the peaks loan was forged, i only remember that i was signing for 7k as a 'not to interrupt schooling loan ' instead if the 37k i found i owed, they said that i needed to do this to continue taking the courses since my federal loans ran out for that time. I was not aware that the federal loaned amount didn't cover the whole semester or time in school. I think that they didn't separate the fed loans to the Peaks loan.”

19. [REDACTED] (ID 6661), Florida-Doral, 3/2005-6/2007:

“Yes I do have some papers including the loan agreement that not my actual signed on it.”

20. [REDACTED] (ID 8369), Florida-Fort Lauderdale, Network System Administration, 9/2011-12/2014:

“When my father needed to co-sign loans for me (until I was 24), ITT signed loan paperwork for him after he asked many questions about the paper work. They emailed him the signed copy when he hadn't event sent his signed copy to them.”

21. [REDACTED] (ID 9279), Florida-Fort Lauderdale, 6/2005-12/2011:

“They would just tell me to sign and tell me it was for a grant that I don't have to pay back. Some semesters I didn't have to sign anything, they would tell me everything was taken care of.”

22. [REDACTED] (ID 7937), Florida-Jacksonville, Computer Networking Systems, 7/2002-5/2005:

“I was told to sign documents and get back to class . Most of what i signed i was unaware of at the time . I believe they may have also forged my signature on some documents for either federal aid or student loans as well.”

23. [REDACTED] (ID 7753), Florida-West Palm Beach, Breckinridge School of Nursing and Health Sciences, 6/2013-4/2015:

“The financial aid coordinator did sign loan paperwork without my permission a couple of semesters. It was stated there were a few areas that needed to be corrected. I guess, in their opinion, I was taking too long to correct them, they took it upon themselves to make the corrections. After the corrections were done by the financial aid coordinator, I was notified.”

24. [REDACTED] (ID 8691), Georgia-Atlanta, Information Systems Security, 9/2008-12/2012:

“They only financial aid that I applied for was the FASFA. They forged my signature on private loans that I’m just learning about with Peaks Private loans. I never received any documentation about the loans that was taken out, nor anything explained to me about the loans. I have so many private loans with peaks and navient that I am just learning about also.”

25. [REDACTED] (ID 8442), Illinois-Mount Prospect, 9/2008-1/2012:

“There are so many issues in this area. They filled out my FAFSA forms and e signed for me, the promised temporary credit at 0 interest then forced me into extremely high interest rate loans in which they also esigned for me.”

26. [REDACTED] (ID 8130), Illinois-Oak Brook, Criminal Justice, 3/2008-7/2012:

“Yes, when I started they told me one thing and the cost was another. I only signed papers in the beginning, and never signed papers afterwards. After a few years, when I dropped I noticed loans that I never approved of on my student loans.”

27. [REDACTED] (ID 3043, 4314), Illinois-Oak Brook, 1/2004-1/2006:

“I asked numerous occassions for my loan documents and was told they couldnt provide those and that they couldnt provide those. I did my own investigating to find they signed my name to documents without my consent and misleading me into believing i owed them money they didnt want to let me graduate.”

“They forged my exit paperwork that I refused to sign stating I would have to pay a certain amount used tactics to mislead med about program cost while pocketing money from loans taken out on my name.”

28. [REDACTED] (ID 8570), Indiana-Carmel, 8/2007-8/2009:

“Every quarter before a new loan was dispursed, my signature was needed, however i only signed documents 2 times. During enrollment and toward completion.”

29. [REDACTED] (ID 2531), Indiana-Indianapolis, 8/2005-6/2010:

“They forged my father's hand writing on one of the documents.”

30. [REDACTED] (ID 7312), Indiana-Indianapolis, 11/2007-5/2012:

“All loans were pre "packed", and textbooks were withheld until signatures were recieved. Loan personnel would pull students out of class for loan documents, misleading students about the cost of these new loans, and discouraged reading any of these documents, stating their the same as last time. I didnt know i had any "temporary credits" or private loans until i graduated.”

31. [REDACTED] (ID 8214), Indiana-Indianapolis, Information Systems Security, 9/2007-3/2012:

“Many times the Financial Aid department of ITT Technical Institute filled out my loan information online and E-sign for me without me even seeing their computer screen. All the while not explaining what any of the information meant, instead working as fast as they could to get federal aid for me as a student. They did so by obtaining my username, password, and PIN number to go through the process for me. In these cases, ITT Tech did not allow me to review loan documents or verify information before submitting them.”

32. [REDACTED] (ID 2862), Indiana-Indianapolis, Information Systems Administration, 11/2006-11/2008:

“The loans I received were not loans that I personally selected, they were selected by the financial aid dept. There were applications completed and funds disbursed without my knowledge and/or consent. I was not given the opportunity to select any lenders, loan providers, or even to review a list of lenders.”

33. [REDACTED] (ID 7474), Indiana-Merrillville, Nursing, 1/2012-6/2015:

“They told me I had scholarships that would help pay for school, and there are loans I never signed on my credit report , I am sick to my stomach thinking about how ruthless they were.”

34. [REDACTED] (ID 8395), Indiana-Newburgh, 6/2013-9/2015:

“ITT asked for one signature and applied it electronically to more documents. The financial aid worker controlled the keyboard and mouse as applying for financial aide.”

35. [REDACTED] (ID 4469), Indiana-Newburgh, Electronics Engineering Technology (EET) and Computer Network Systems (CNS), 6/1996-2/2002:

“They completed and signed at least one piece of loan paperwork without my knowledge and without my permission. I received a letter of declination for a College Advantage Loan Program (CALP loan) that I didn't want and didn't even finish filling out the application for. I didn't even leave the application in their possession, but they took the top page, allegedly for their records to show that I didn't finish filling out the application. I didn't mind getting this letter because the loan didn't go through. Years later, I was taken to court for repayment of this loan. I produced my incomplete application, to which they had the top page that was completed and signed, but not by me...it had the same information that I had completed in the top half, and the bottom half and signature were not completed by me. This and the letter of declination got the case dismissed in the hallway between their attorney and myself without it even going to trial. If I hadn't kept those seemingly useless papers, I would have been on the hook for that money.”

36. [REDACTED] (ID 5237), Kentucky-Lexington, 1/2006-1/2010:

“I never knew what kind of loans I was being led into, they would add stuff to my loans without my knowledge or permission.”

37. [REDACTED] (ID 8090), Louisiana-Saint Rose, Network Systems administration, 10/2010-5/2014:

“[E]-signed loan information without my permission or e-signing paperwork for me in my presence without consent first.”

38. [REDACTED] (ID 8639), Maryland-Owings Mills, IT Security, 9/2011-6/2015:

“All of my loans were signed by clicking a button. Almost all of those times the digital signature was not clicked by me but the advisor running the meeting.”

39. [REDACTED] (ID 9299), Maryland-Owings Mills, Computer Network Systems, 8/2009-9/2011:

“I was also not aware of private loan until the last quarter of school when information regarding my loan started to appear.”

40. [REDACTED] (ID 9321), Massachusetts-Norwood, Information Technology - Computer Network Systems, 8/2009-7/2014:

“It wasn't until I graduated that I found out that all the loans were taken mostly as parent plus loans under my father's name, which they would take me out of class and make me sign his name with my own hands and assured me that it was "just to meet a small gap for the finance of the

quarter" this "small gap" ended up being over 56% of the total loan being under my father name [.]”

“In the end I had to allow the financial officer to auto e-sign all the paperwork so that I would not have to miss any class time.”

41. [REDACTED] (ID 4540), Michigan-Swartz Creek, Criminal Justice, 1/2008-8/2012:

“I have more loan lenders than I remember wanting money! I have 2-3 different ones in navient alone! I never signed for!”

42. [REDACTED] (ID 8072), Michigan-Swartz

43. Creek, Electronics Engineering, 1/2010-5/2013:

“I was given loans that I had no idea about. I was not told that I would end up in so much debt. I never signed for the loans or was ever allowed to go over the details.”

44. [REDACTED] (ID 7780), Michigan-Troy, Criminal Justice, 9/2009-12/2012:

“After time, they would "esign" applications for me without my knowledge, not understanding what in the world they were doing. They would say that grants and loans were one in the same, later to find out that was not true. They never explained that a private loan could have interest rates through the roof, they "bundled" all the pricing together, not explaining that most of it would be in a private loan like it is today at 15% APR. They also made it look like we would not be paying much after we graduate, come to find out I owe almost 90k between my federal and private loans. They never explained how many loans there are or where they would be placed, again, it was just "sign here" so you can get started. There was no review of loan terms at all and no review. It was all buried. This was part of their deceptive recruiting practice. They reached out to me, solicited me, and "sold me" when i was young and vulnerable and did not understand fully what i was getting into.”

45. [REDACTED] (ID 5791), Minnesota-Eden Prairie, Information Technology, 8/2007-12/2008:

“I have a student loan in collections that I never signed for from a company called "Student CU Connect". I am currently disputing the loan and going through the validation process. This is a loan that came from ITT tech that I had no knowledge of.”

46. [REDACTED] (ID 9127), Mississippi-Madison, 6/2009-6/2011:

“Our classmate came into class upset because one of her loans was pushed through but she did not sign or give permission. Most of us found out the amount of loans we took out after our

second year. Feeling screwed over, we had no other choice but to complete the program since no other school in our area would accept out credits.”

47. [REDACTED] (ID 7740), Missouri-Arnold, 8/2005-3/2010:

“Had no clue on how many and how much I borrowed. Some loans were processed without my signature. A couple of the loans I was told were grants but later found out otherwise.”

48. [REDACTED] (ID 7547), Missouri-Earth City, Multimedia and Design, 10/2008-11/2011:

“Paperwork and loans agreements were signed without my permission or without my knowledge. Some paperwork was signed as an e-signature which in my opinion nulls the agreement. This was done without my knowledge, no explanation given to me about private loans. Was told one number on paper but totally different numbers after I graduated.”

49. [REDACTED] (ID 9721), Missouri-Kansas City, Drafting and Design, 9/2006-8/2009:

“There are MANY instances that I have found on all the enrollment paperwork (that I have since gotten copies of) where my signature/initials were forged, and not in my handwriting. There were many things that weren't explained to me AT ALL, where I was told to "sign" electronically.”

50. [REDACTED] (ID 8308), New Mexico-Albuquerque, Criminal Justice, 6/2008-6/2012:

“ITT told me before applying that the cost of school was not to exceed more than 15k for associate and additional 10k for bachelor; totaling to 25k upon graduation. I was never told of the amount during the duration of class nor was I told about private loans. I remember the financial adviser would have a short 5 minute meeting to go over the cost of class and told me that was the amount from year to date. The amount was low but seemed to add to the cost from which I was first informed. They mentioned I didn't need private loans that I was only getting federal loans. I never signed documents or paperwork that I know would hinder me or put me in a financial hardship. ITT forged my signature in documents I never seen.”

51. [REDACTED] (ID 5917), New Mexico-Albuquerque, Business Administration, 3/2004-9/2010:

“I only met with my finance person once a year, when the FAFSA forms were due, she would take my FAFSA form and that would be it. I did not sign the individual loan documents and did not have a chance to review my documents prior to disbursement of funds to ITT Tech.”

52. [REDACTED] (ID 9475), Ohio-Strongsville, Information Systems Security, 9/2006-6/2012:

“Loan debt is split between private and federal almost equally even when promised this would not happen.”

53. [REDACTED] (ID 9488), Ohio-Warrensville Heights, Nursing, 6/2013-6/2015:

“There were times when my named was signed for things that I do not recall. I never received the time to properly read over anything regarding student loans. It was always someone in control of the mouse clicking things for me and telling me to "sign here", "initial here".”

54. [REDACTED] (ID 9309), South Carolina-Greenville, 9/2015-4/2017:

“I never understood what my total Balance was, my signature was electronically signed and there were many forms that I do not remember signing[.]”

55. [REDACTED] (ID 7672), Tennessee-Chattanooga, 3/2011-6/2013:

“ITT tech completed my FASFA for me and put an electronic signature on my master promissory note. They also used my electronic signature to get private loans without my permission and failed to disclose the terms of the private and federal loans. I never took the entrance counseling that is required before a federal loan is dispersed between 2011-2013 which is the time I was at ITT.”

56. [REDACTED] (ID 8757, 6013), Tennessee-Johnson City, Paralegal, 3/2010-6/2011:

“They signed many loans without my knowledge and when i got a letter stating my FASA was complete, it threw me off, because I didn't even fill out a new FASA. I went to the financial aide office, to discuss it and I was blown off. I was told they were too busy to talk to me.”

57. [REDACTED] (ID 8857), Tennessee-Johnson City, Paralegal, 5/2010-10/2011:

“They signed my loan paperwork without my knowledge[.]”

58. [REDACTED] (ID 6136), Tennessee-Knoxville, Information Systems and Cybersecurity, 12/2009-8/2013:

“They signed the final paperwork for some of the loans without my presence.”

59. [REDACTED] (ID 8295), Texas-Arlington, Information Systems Security, 12/2006-3/2012:

"I did not know the difference between a federal and private loan until I started getting calls for payment. Greg (last name unknown) kept my "PIN" for the student loan signatures on-file somewhere and did all of this on his own. He even signed a loan for me with "PEAKS Loan Servicing" without my knowledge. Somewhere around June 2013 I got a call from "PEAKS" asking for payment, yet I had never even heard of the company before."

60. [REDACTED] (ID 7919), Texas-Arlington, Electrical Engineering and Communications, 3/2013-8/2015:

"It was a very fast, "click here, sign this, okay your all set". They never took the time with any of my questions and didn't explain what I was signing up for. [M]ost of the time they were doing all the e-signatures without telling me what was happening."

61. [REDACTED] (ID 9463), Texas-Richardson, 9/2004-9/2006:

"At times it appears ITT failed to have me sign, therefore they completed paperwork and submitted without my consent. Reference attachment of forged signature on financial aid document. This document appears to be signed and dated by the same ITT representative who filed the paperwork. Forging signatures on government documents is against both state and federal law. The loan carried a 12.35% variable interest rate with a 7.5% origination fee."

62. [REDACTED] (ID 9651), Virginia-Norfolk, CDD, 8/2001-5/2004:

"I did not sign loan paperwork yet they opened 2 loans and closed them but received a disbursement from my Pelle grant in the amount of \$625 in 2007. I never attended after my graduation in 2004."

63. [REDACTED] (ID 8693), Virginia-Norfolk, Criminal Justice, 8/2005-9/2009:

"My father on a fixed income co-signed for me and he never signed any paper work as they never required him to come in to sign or sent papers to him, it was done over the phone."

64. [REDACTED] (ID 7613), Virginia-Springfield, Criminal Justice, 6/2007-12/2012:

"I only signed documents one time, every other time, they did it for me they would just call me "Sam" don't forget to pick up your books, The only thing that I knew was when to go pick up my books, and when new classes start, they did everything for me all of the time. [T]hey Never explained or fully helped me understand loans or paying anything. I Knew I had loans but did not Know or understand it would be like this."

65. [REDACTED] (ID 7683), Computer Networking Systems, 12/2009-11/2011:

“Took out personal loans without my consent or signature. Received loan information after loan was granted, not given a choice as to where or rates given for loans.”

66. [REDACTED] (ID 7689), 9/2007-9/2009:

“The loan officer for ITT-tech told me that I was all set for financial aid and she repackaged my financial aid and I didn't need to do anything. So my signature was forged because they had my social security number so it's easy to sign my name on paperwork from a computer without my consent or permission to do so.”

67. [REDACTED] (ID 9458), 1/2007-1/2009:

“I never spoke with a financial advisor I never signed documents and I was given a substantial amount of private loans. No one explained to me how the repayment process worked nor was it explained how much the entire program was going to cost me. No one ever went over the process at all. The amount of money I owe will never be paid off. I was rushed through the whole process and it was all done through email[.]”

68. [REDACTED] (ID 8753), Electronic Engineering, 9/2009-5/2012:

“When it came down to the loans they just used my signature from the beginning I knew nothing of the repayment status or any info on who my lenders where or when they changed lenders.”

69. [REDACTED] (ID 6336, 8690), 11/2005-3/2010:

“Was told by financial aid advisor Sherry Fitch Patrick Army TA and Pell Grants would ay for all my education. Found out more than halfway through program they were taking out student loans without my knowledge and not turning in my TA forms.”

“I was told there was a military discount that would make TA and Pell Grants cover my costs. I never wanted student loans and told them if I had to I needed to be informed first before anything was approved. They signed me for about \$10,000 before I found out. My signature was either forged or ignored. If I wanted to finish they told me I had to sign for a private loan then when the TA came in it would be covered. That never happened. Of course they never allowed me to review the loan documents when I found out.”