

### EXHIBIT 3

**1. [REDACTED] (ID 7799), Alabama-Bessemer, Computer Networking Systems, 9/2004– 6/2013:**

*“ITT Tech's idea of helping me find a job was to sign me up to an email list that had few jobs that I was trained for and were job listings I could have found online for myself.”*

**2. [REDACTED] (ID 9225), Alabama-Bessemer, Digital Entertainment and Game Design, 8/2006-1/2010:**

*“Post-Graduate Support was especially horrible; I followed up on every lead the school sent me looking for work in Graphic Design, Information Technology, and Game design, in accordance with my fields, while also looking on my own. Half the time, I was being referred to "a company with an opening" only to find out that they were a hiring agency. At one point, I stopped receiving any information about new positions opening, and when I inquired about it with the career resources tech, I was informed that I had been removed from the "Job Blast" list and marked as already having a position in my field, despite never being contacted or hired.”*

*“The worst was when then-CS rep, Stephanie Ochsenhirt, referred myself and several DEGD students to "Game Central", a scam operating out of Tennessee. The scam required payments to test on a poorly made website, and then required even more to send in your results, at which point they went silent. By the time it had been brought to ITT-Tech's attention, Stephanie had already left the company and no-one could figure out why she had recommended the company, which had several negative reviews with the BBB regarding being a scam.”*

**3. [REDACTED] (ID 5172), Alabama-Bessemer, Software Development, 3/2006– 7/2010:**

*“[T]hey also stated that due to the small number of graduates and the instructors in the field, that placement was practically assured and that they would work with those instructors as well as companies around the area to place students and graduates. Up until about the last year in the program, their offering of jobs included manual warehouse work or fast food. I did eventually get a computer related job through them, but not in my field and in the end, it was connections that I garnered on my own with friends and agencies that allowed me to move into my proper field years later.”*

**4. [REDACTED] (ID 2619), Alabama-Madison, Electrical and Electronics Engineering Technology, 6/2012– 12/2014:**

*“Career Services is and always has been a joke; no matter how many places I've applied myself or phone calls I've made to them I have barely had any interest aimed my way, and it dries up*

*when they realize I went to ITT. Graduated with honors and a ton of debt and not a thing to show for it. I think I really started to realize that Career Services was a joke when I saw that their list of jobs just comes from job-search websites and that they don't really have much in the way of all the professional contacts and great relationships with employers that they boast about. They lied to me, very badly."*

**5. [REDACTED] (ID 8146), Alabama-Madison, 9/3– 12/5:**

*"When I graduated they made it seem like they would help me find a decent job. When in fact all they would help me get was jobs through a temp agency. When I started work I worked next to a kid who didn't even have a high school diploma. Made it seem like I wasted my time going to school I could have got the job with out them."*

**6. [REDACTED] (ID 7953), Arizona-Tempe, IT/CNS, 5/2009– 5/2011:**

*"I went to career services looking for assistance on job placement. The positions that they presented me with were all outside of my field of study. Most were outbound call center sales, Some where in the food industry. They kept this up with me stating to take any position and they would continue to help me look for a position in IT. I went off on my own and found employment to get me into my field of study."*

**7. [REDACTED] (ID 7744), Arkansas-Little Rock, Graphic Design Mulimedia, Game Design, 6/2005– 9/2009:**

*"ITT lied more than once to my face saying, they had people placed in jobs at Sony, Square Enix, Ubisoft, Microsoft, EA, Nintendo of America, etc. They also only gave me two (2) job interviews and one (1) wasn't even a job. ITT never helped me land a job, they even tried to pass McDonalds as "gainful employment", if I wanted to flip burgers I could have done that before going to ITT. Not only that but ITT could not even keep anyone staffed in their "Career Services" Department for more than a couple months."*

**8. [REDACTED] (ID 3874), Arkansas-Little Rock, Visual Communications/Game Design, 6/2002– 3/2008:**

*"The only jobs that career services ever offered me is jobs at wal mart and a job teaching at ITT Techs visual communications and the Game design program. I actually worked for them for three years and was very under qualified for the position. I felt bad and did the best I could for the students I had."*

**9. [REDACTED] (ID 7009), California-Anaheim, CEET, 1/2003– 1/2005:**

*"Career services both during and after graduation were basically none. They only jobs they assisted with were temp-only agencies, or companies that told me directly "if only you would*

have gone to a better school where the education actually taught someone real world skills" multiple times."

**10. [REDACTED] (ID 8989), California-Lathrop, IT - Information Tehchnology Systems, has been discontinued, 5/2008– 3/2012:**

*"The school promised a high paying job in my specific field of study with assistance from the school for job placement. Assistance was very little, I had to bother the person in the career center every week for new job postings. One of the ones I was offered was in the correctional facilities as an intern where I worked for FREE for months, the other was a seasonal position where I currently work at which was not directly in my field and I was only hired full time because the manager liked how hard I worked and learned, skills I have always possessed sine before ITT. When I got my current job I had not completed my Assosiates degree yet so my degree was not the reason I landed the job. [] Nobody I know has gotten a job in their field as a result of their IT degrees at ITT Tech."*

**11. [REDACTED] (ID 4863), California-Lathrop, Information Technology Computer Networking Systems, 9/2011– 5/2013:**

*"When I completed the program the only job offered was a minimum wage part time job at an Apple Store. I haven't been able to find work since."*

**12. [REDACTED] (ID 8973), California-National City, 12/2009– 9/2013:**

*"There was little to no effective resources available to help me gain anything other than entry level job (not career) that I already had with out a degree. I actively communicated with my guidance reps during my last full year (3 semesters) prior to graduating to find gainful employment to no avail. I eventually found a job (without the help of ITT, through an temp agency) out of my field of study that would support me well enough to start paying off my student loans."*

**13. [REDACTED] (ID 7734), California-National City, Project Management and Administration, 12/2009– 10/2013:**

*"The was ZERO support on helping students get a job, not even a tiny workshop on how to write a resume. You had to beg them to send you to recruiters and then they would offer you a minimum wage position with a Bachelors degree. I couldn't even get a job as a receptionist at the school, which they were currently hiring for. I was told I was under qualified."*

**14. [REDACTED] (ID 6592), California-Orange, Criminal Justice, 6/2008– 3/2012:**

*"The jobs that the career services would send out in an email blast to the students would often time contain requirements for the position that were directed at military service members. When*

*job leads that were general in nature in the "criminal justice" field were circulated, most of the positions were for security guards at various company's which required no experience other than a high school diploma. There was often mention of the career services department having connections with agency's in the field of study, but never heard of anyone getting hired any of the various connections."*

**15. [REDACTED] (ID 8300), California-Oxnard, AS Multimedia, BS Digital Entertainment and Game Design, 6/2003– 3/2007:**

*"I was told time and time again that career services was there to help with resume writing as well as finding employment during attendance as well as after graduation. The only job offers I ever saw were posted off of craigslist or monster.com. There were usually for employment that only required a highschool diploma and paid minimum wage or companies that were so far out of reach for anyone at the school, such as wanted several years experience etc. [ ] I ended up signing up at a temp agency and taking a job just checking emails, nothing pertaining to my degree."*

*"I've worked mostly low wage jobs since graduating. It's been next to impossible to find something decent paying with this degree."*

**16. [REDACTED] (ID 8306), California-Oxnard, 3/2014– 12/2015:**

*"Career services sent me irrelevant job leads that didn't pertain to my degree."*

**17. [REDACTED] (ID 8361), California-Rancho Cordova, 7/2004– 8/2005:**

*"I never received any support from the school for any type of job placement and even getting transcripts to show education to employers was nearly impossible. I actually lost 2 positions early on because the school never responded. I eventually had to go in to the office and told them to provide the certified copies I needed."*

**18. [REDACTED] (ID 8291), California-Rancho Cordova, Information Systems Security, 12/2004– 6/2010:**

*"Upon completion of my degrees, I discovered that job placement by the school was simply them telling you about jobs they found on craigslist.org and classifieds, and they had no actual relationships with IT employers as I was led to believe. Instead of the \$70k-90k salaries the school touted, these jobs paid just above minimum wage in some cases, and often were temporary assignments barely related to my degrees. After a few calls to complain about the lack of decent work offers, they stopped trying to offer the craigslist jobs. They only called after that to try to get me to say that I was employed in IT so they could boost their stats, when I was actually selling phones in a retail store."*

**19. [REDACTED] (ID 8529), California-San Diego, 9/2010– 6/2012:**

*“I signed on with the promise that ITT was going to help with job placement until I was placed into the job field. However, that never came to pass and I was never given a job opening that would accept my credentials and skills from ITT. Soon after graduating, ITT stopped communication with me to help get me placed somewhere, even though I told them that I still needed help looking for placement.”*

**20. [REDACTED] (ID 7524), California-San Diego, Game Design, 4/2005– 11/2008:**

*“The recruiter i met with boasted about their job placement program. He also lied about game design companies attending the campus and sitting in on our final boards for recruitment (which neither one of those things occurred).”*

**21. [REDACTED] (ID 5526), California-San Dimas, Computer Drafting and Design, 6/2008– 6/2010:**

*“After I graduated the Career placement department would send me job listings directly from Monster or Indeed.com that were not relevant to my degree and then after a short period of time they stopped trying all together.”*

**22. [REDACTED] (ID 7706), California-Sylmar, Electronics and Communications Engineering Technology, 1/2003– 12/2007:**

*“Career services couldn't do their jobs they just copied and pasted emails from Indeed and Monster, one of them they sent me was even a scam job.”*

*“I was promised a good paying job and job placement in the electronics field. The only jobs offered were jobs like BESTBUY, SEARS, or RADIOSHACK. These were jobs that did not need college degrees.”*

**23. [REDACTED] (ID 9171), California-Torrance, Criminal Justice, 3/2006– 4/2010:**

*“I was also told that the school had a successful job placement program and I wouldn't have a problem finding a job after graduation. The only thing the school offered me after I graduated was the L.A. County website and the phone number to a Security Officer Agency. I applied for every job closely related to Criminal Justice on the L.A. County website and other leads that I received through networking with people not associated with ITT Tech and received more informative information than the people at the school.”*

24. [REDACTED] (ID 9059), Florida, Electronic Engineering, 8/1999–6/2001:

*“From the beginning when i came in to first register for ITT , i was told i would have career placement for as long as i needed it , and also would have a job in my field 6 months after i graduated, they gave a bunch of empty promises and never came through on any of them.”*

25. [REDACTED] (ID 8565), Florida-Doral, Computer Network Systems, 8/2004– 12/2006:

*“They promised support in finding and landing a job when pretty much it was just by directing me to creating a monster.com account and uploading a resume. I actually got my first field related job through a friend of mine, without ITT's help. All the jobs they suggested I apply were very poor quality, and in some cases not even related to my field of study. The recruiter led me to believe many companies worked directly with ITT in hiring students, when in reality there were very few or none. The few times they directed me to a job it was just something pulled out of monster.com and not a direct relationship with an employer. They did not provide the support I needed when finding a job, I had to do that on my own.”*

26. [REDACTED] (ID 9137, 5895), Florida-Fort Lauderdale, 8/2004–1/2007:

*“ITT Tech had recruiters come to my high school before I graduated and lured me in by scaring me about my future. They told me that if I didn't know what I wanted to do yet then I was in trouble. I didn't have any colleges picked out yet and was planning on just going to Community College. They used my indecision against me and hyped up ITT Tech and that ITT Tech graduates will absolutely land a higher paying job than someone who would go to a community college. They said I would be placed in a high paying tech job which I thought sounded perfect. In the end, they managed to find me a job as a "web designer" at a decorative concrete company making \$11 an hour. Unfortunately they considered this job to be 'in my field' since the title was web designer. Again, that was not true. The job was actually answering phones and helping the warehouse crew and maintaining their current website was all I did for them. Doing less than 5% work related to your degree is hardly considered 'in my field'. ITT Tech lied about absolutely everything they had to offer and coerced a young adult, who was unsure about which direction to take, into signing on to ITT Tech.”*

27. [REDACTED] (ID 8369), Florida-Fort Lauderdale, Network System Administration, 9/2011– 12/2014:

*“I have been in contact with the Career services office on multiple occasions. I had been attempting to find a job for at least 8 months through their Career Services and Only received my first offer after a friend (who did not attend ITT) recommended me for an IT position at a software company. Only after this happened this job was made known to me by Career*

*Services, even though I had been asking for places to apply to for months. In 8 months, Career Services helped me get one interview. Then took credit for the interview I received through a friend. I was hired at 28K a year. Not even half of what was promised.”*

**28. [REDACTED] (ID 7018), Florida-Hialeah, Computer Networking Systems, 11/2006– 12/2008:**

*“They only provided job listings that were from websites that I could have found myself.”*

**29. [REDACTED] (ID 8127), Florida-Jacksonville, Criminal Justice, 3/2008– 12/2011:**

*“ITT Tech told me the Bachelors in Criminal Justice would put me on the fast track to success. I was told I would gain real world experience in the classroom. I worked hard, I sacrificed, I graduated with a 3.98 GPA and perfect attendance. The best that Tracy Rizzo, the Director of Career Services, could find for me was a \$13/hr loss prevention job at JC Penney. I got the job, but I was unable to use anything I had learned in any of my classes on the job. I quit within a month after I was physically attacked by a suspect. When I spoke with Ms. Rizzo about it afterward, she reminded me that we sent my resume out to multiple companies, and that JC Penney was the only one willing to take a chance on me. I tried reaching out to the Career Services department after that, and I never got another call. They considered me "gainfully employed" in the field, and I never heard another word from them. I expected to get out of the program what I put into it, and I didn't. I put blood, sweat, and tears into it, and got nothing but a mountain of student loan debt in return. I'm working now, but not in the Criminal Justice field.”*

**30. [REDACTED] (ID 6014, 7885), Florida-Lake Mary, Network Systems Administration, 9/2013– 5/2015:**

*“I met with Career Services on numerous occasions, all of which were different people each time due to their constant hiring of new people within Career Services. Each time I needed to provide my Resume because the newly hired person had no idea where the files were. Every time I checked in with Career Services they never had any jobs related to my field of study. [I] never went on any interviews set up by Career Services because none of the jobs related to my field were ever available.”*

*“They only had Health Care, Bank and other company's trying to sell you something, do presentations at our schools.”*

*“While in school I tried applying for jobs, not using Career Services because they never had anything available.”*

**31. [REDACTED] (ID 7970), Florida-Lake Mary, Criminal Justice, 9/2007– 10/2009:**

*“ITT promised help with job placement after graduation but failed to provide any assistance. I visited the career services department multiple times after graduating and were told that they “had no leads on jobs in the criminal justice field” every single time. I was simply told to keep an eye on their online job board.”*

**32. [REDACTED] (ID 9181), Florida-Tampa, 6/2004– 9/2007:**

*“A job board was advised would be available for both internship and for alumni. After completing my degree I had gone back to the college bypassing the board for non-degree holding jobs (such as Walmart representative and Publix cashiers). And was advised that there was nothing available in my field at the moment. This after being advised during my initial “interview” indicating that job placement in my field of study was over 80%.”*

**33. [REDACTED] (ID 8802), Florida-Tampa, Computer Networking Systems, 4/2010– 11/2011:**

*“Job placement did not care to contact me or email back with any sort of job offers after i graduated. I was not able to sit in classes after i graduated, which was an benefit supposedly when they were pitching me their school to me to take my money.”*

**34. [REDACTED] (ID 6383), Florida-Tampa, 1/8– 1/9:**

*“Job placement was not anywhere near what actually occurred. They would put out weekly “job flyers”. Mostly retail positions within tech like RadioShack and Best buy.”*

**35. [REDACTED] (ID 4890), Florida-Tampa, Network Systems Administration, 7/2008– 12/2009:**

*“ITT Tech promised support in finding a job in the field that I was going to school for. While attending classes there, I met other students who were graduating and became friends with them. Talking to them afterwards, I found out they had landed jobs making at or around minimum wage at locations such as Best Buy, Office Depot and Circuit City. Circuit City is now bankrupt.”*

**36. [REDACTED] (ID 8695), Idaho-Boise, Computer and Electronics Engineering Technology, 3/2002– 3/2004:**

*“ITT Tech stated that they would help students find jobs and get employment. They have never once offered to help me find employment or give me any employment leads. Every form of employment I have received has been from my own networking and hunting.”*



**37. [REDACTED] (ID 8134), Illinois-Arlington Heights, 3/2008– 3/2012:**

*“They did not find me a single job. I had to do the work myself to find a job.”*

**38. [REDACTED] (ID 8873), Illinois-Arlington Heights, Criminal Justice, 1/2008– 9/2011:**

*“ITT-Tech promised a high paying career in law enforcement. After being overwhelmed by their confusing student debt, I was not offered much help in terms of locating good employment upon my graduation. The best that ITT was able to offer, were very low paying jobs as security guards.”*

**39. [REDACTED] (ID 8442), Illinois-Mount Prospect, 9/2008– 1/2012:**

*“Job placement and career services were a joke. As an adult with responsibilities they kept pushing 12-15/HR "survival positions". They rarely had any leads for project management or construction related employment. Not once since I have left the school have they assisted in or even responded to an inquiry for help in finding employment.”*

**40. [REDACTED] (ID 8763), Indiana-Carmel, 6/2010– 1/2014:**

*“They told me once my degree was completed that they would help me find a job in my area for my degree and honestly i live in charleston south carolina and i did this program online, and i never received any help.”*

**41. [REDACTED] (ID 4764), Indiana-Carmel, Computer Forensics, 1/2009– 1/2014:**

*“Once the course was completed there was no assistance into getting work in my field, despite showing on the student portal site that the FBI and CIA are set up to employ students.”*

**42. [REDACTED] (ID 9150), Indiana-Carmel, Criminal Justice, 12/2007– 11/2013:**

*“I did earn my Associate's degree and was told with that degree they should be able to help me find a job in my field in my area. I was then told to go towards my bachelor's degree so that would improve my chances for my chosen field, but they were supposed to help me still get a job with my associates. They then said they could help me get a different type of job close to my chosen field, they also promised I would be making close to \$20/hr. They never helped me get a job in my field.”*

**43. [REDACTED] (ID 8024), Indiana-Carmel, Information Systems Administration, 6/2010– 6/2013:**

*“I was never given any leads for potential employment from ITT.”*

**44. [REDACTED] (ID 8737), Indiana-Indianapolis, 3/2009– 11/2012:**

*“I was promised job placement upon graduation. I received a handful of emails about job fairs. I made appointments to speak to a representative at the Norfolk, VA campus and went to the campus on three separate occasions and waited two to three hours each time before being informed that the rep was not there.”*

**45. [REDACTED] (ID 3075), Indiana-Indianapolis, 3/2011– 6/2013:**

*“I was promised support in finding a job but didnt receive any support.”*

**46. [REDACTED] (ID 8739), Indiana-Indianapolis, Computer Networking Systems Technology, 1/2000– 3/2002:**

*“At one point, they also sent me a huge (50+) page packet with "job leads" most of which were filled or I didn't meet requirements for with only an associate degree.”*

**47. [REDACTED] (ID 8439), Indiana-Indianapolis: Network Administration, 9/2011– 3/2014:**

*“The only placement help I received was the school calling me once a month to ask if I had found a job yet.”*

**48. [REDACTED] (ID 8390), Indiana-Indianapolis, Web Development, Technical Project Management, 9/2000– 6/2006:**

*“The Greenfield, WI campus assured me that companies in the Milwaukee area proactively recruited students from the campus. However, for over a year the career services office provided only the local newspaper classified section for leads. When I moved to Knoxville, TN I checked in with the ITT Tech campus here in Knoxville, and their career services office was disorganized and unhelpful.”*

**49. [REDACTED] (ID 2862), Indiana-Indianapolis, Information Systems Administration, 11/2006– 11/2008:**

*“I sought out employment within my field of study for over two years and was not able to gain any form of employment with the degree. The loans have increased and even with repayment I owe more than I did upon completed the program. [] The only employment lead I received from ITT, after seeking out a physical campus in hopes of getting employment assistance, was that of a public job listing working for Best Buy. This job is a job that did not require a degree to obtain. However, working retail is not a possibility as the hours are not conducive to a military lifestyle. Moreover, if I was granted the position I would not have made enough to cover much more than the cost of childcare.”*

**50. [REDACTED] (ID 8723), Indiana-Newburgh, Nursing, 3/2014–6/2016:**

*“I was told during orientation that ITT had a 100% placement rate and that each of their students had jobs before they graduated (this was one reason I decided to begin classes at ITT). I was promised that I would have help and support to help me land a job in my field and that there would not be any trouble because ITT was a very good school and that many companies loved ITT graduates and were excited to hire them. I was never given any assistance to help me find a job before graduation, even though I did attempt to speak with the Career Services representative. [I] was finally able to get a job without the assistance of ITT, two months after I had graduated, that I have to drive over an hour, one way, to get to.”*

**51. [REDACTED] (ID 8031), Indiana-Newburgh, School of Information Systems, 6/2009– 6/2011:**

*“School claimed that there was a high job placement rate and would help you land a job in your career field. When I started college, I was working at a computer repair shop in my home town. The school's career services was a joke, it was looking for ads on monster and giving you a copy of them. All of the jobs were minimum wage or slightly higher, not to mention over a 2 hour drive from my hometown. I would have been going in the hole doing that. Thankfully, I finally landed a job myself mainly from previous experience in the field. If I could do it all over again, I would have went to my local community college for about 1/4 of the cost.”*

**52. [REDACTED] (ID 7675), Indiana-Newburgh, 3/2007– 9/2011:**

*“They told me that they would make sure I found a job in my field. Instead the two women in the career department would print off links to indeed and career builder. Not actual job openings just the website URLs . They would say they have personal relationships with a lot of local businesses and had the inside track on job openings for some companies. They never sent me any thing. I got a print off of URLs for job search sites.”*

**53. [REDACTED] (ID 2560), Louisiana-Saint Rose, Computer Networking Systems, 4/2009– 10/2010:**

*“I have email documentation of the career services person simply emailing me links from indeed.com, as well as one career services person asking me if I thought about returning for the Bachelor's program after emailing me a lead in another state, amongst others not even in my degree field.”*

**54. [REDACTED] (ID 7687), Louisiana-Saint Rose, 6/2008–10/2011:**

*“Career services did not help. They blasted my resume to dozens of jobs on Monster.com that weren't in any, way, shape, or form remotely related to what I do. I actually received rejections*

letters from jobs that they applied to for me. For example, one was for a Project Management Position. That's not even related to my field of study. If anything, they made it more difficult for me to get a job because I might've been getting blackballed from companies I would've applied to for positions related to what I do."

**55. [REDACTED] (ID 2815), Louisiana-Saint Rose, IT & Computer Network Systems, 11/2004– 11/2006:**

*"I never got a single interview as a result of their "career services"."*

**56. [REDACTED] (ID 7808), Louisiana-Saint Rose, Digital Entertainment and Game Design, 3/2005– 6/2009:**

*"I was also told they would assist with job placements. The only call I ever received after was a position at Best Buy. Keep in mind I was a valedictorian and 80K in debt. Best Buy wasn't a great use of my degree nor would it help pay back that massive debt."*

**57. [REDACTED] (ID 8587), Maryland-Hanover, 12/2013– 1/2015:**

*"When enrolled, ITT Tech had a career services department. In that department they "attempted" to find you a job in your field of study. Two years later there was no job opportunities. They were not able to find any jobs in my field of study or truly any field remotely related. They did pair me up with a scam artist for a website design (not my field of study), which "passed their screening." There were no job fairs and no interviews available for prospective employers that could result in a career."*

**58. [REDACTED] (ID 7645), Massachusetts-Norwood, Computer Networking Systems, 10/2008– 9/2010:**

*"The job program didn't even get me an IT job. It was a security job that required me to sit in front of computers more than an average security person. A job I literally didn't need a degree for at all, just had to register with Securitas. ITT made sure to follow up with me if I got the job or not so they can say that they helped me. Never heard from them since."*

**59. [REDACTED] (ID 7709), Massachusetts-Wilmington, 3/2010– 8/2013:**

*"When I was first recruited into ITT, they were always about how they would find me a job while I was working and that my prospects about finding a job in the field were astronomical because they apparently had the best team for job placements. I went in there at least once or twice a week to find a job. Of course to no avail. They could never find me a job locally or even within the state."*

**60. [REDACTED] (ID 8741), Michigan-Canton, Criminal Justice, 3/2008– 3/2013:**

*“I was told I would be able to get a job as a probation or parole officer. I've not been able to get a job in my field. The jobs they send us by email are low paying security jobs that don't even fit with in my degree. Most jobs they want you to take a ones I could get with a high school diploma.”*

**61. [REDACTED] (ID 7884), Michigan-Dearborn, 1/2013– 3/2015:**

*“Career services had a continuous turnover of personal. The job opportunities they would send me were a joke at times. Some of which pertained nothing to my field of study. Some jobs were nearly 100 miles from my residence. Despite being told numerous times what geographic area I was looking for.”*

**62. [REDACTED] (ID 8122), Michigan-Dearborn, 12/2009– 12/2013:**

*“The positions they did find me when I worked with their career services could only find me positions for \$12.00 - \$13.00 an hour on average. I was told that "this was standard". I was at a loss. I decided to find other ways to find employment which was really hard.”*

**63. [REDACTED] (ID 8851), Michigan-Grand Rapids, 10/2000– 10/2002:**

*“Between jobs, ITT tech was no help and did not provide further support when job contracts ended. I worked 2 to 3 jobs per year for the next 5 years after graduation.”*

**64. [REDACTED] (ID 4259), Michigan-Swartz Creek, Computers, Drafting and Design, 3/2009– 3/2011:**

*“I was promised job placement after graduation & continuous job placement support. That did not happen. I did not have continuous support for job placement. The job I ended up in, (not even in my field), I found myself.”*

**65. [REDACTED] (ID 8895), Michigan-Swartz Creek, Information Security System, 6/2007– 6/2011:**

*“The reason I went to ITT Tech was they promised job placement. [ ]They did not even have a career services when I started like I told there was. It was a year after I started going they put a career services together. [ ]Never got one job lead for my field of study. The job leads they provided to me were for restaurants cell phone stores, cell phone factories and installing cable for the cable companies.”*

66. [REDACTED] (ID 8142), Michigan-Swartz Creek, 9/2010–6/2012:

*“ITT Tech did not help me to find a job. [T]heir student services/employment dept is a falsehood and a sham. They "set me up" as an unpaid intern at a computer repair shop, which did not lead to employment. The owner's son later told me that the only reason ITT tech had this "lead" was because they want around different college campuses and I was first one to bite. I feel this was a ruse to inflate their "employment numbers"-- which by the way also includes minimum wage jobs that can't feasibly pay their loan prices. I was told I would get a 40k+ salary job in my field. I am currently unemployed and can't find employment in anything related to my field. I had one employer laugh when I told them I had an asc. degree at ITT Tech. It has a horrible reputation, as it's teachers and teaching are sub standard. I had to laugh when their aforementioned "student services" department lead later became the dean of the school-- with no experience in education.”*

67. [REDACTED] (ID 4180), Michigan-Swartz Creek, Mobile Communications Technology, 4/2011– 12/2012:

*“We were told that there would be no problem getting a job and they would help. When time came no job or help.”*

68. [REDACTED] (ID 7780), Michigan-Troy, Criminal Justice, 9/2009–12/2012:

*“Repeatedly told that the "job placement services" would help us find a job in our field. That consisted of every other day emails (no phone or in person help) of web links to apply for 3rd shift Security guard jobs which paid \$8.00/hr, something that does not require a degree, and the pay would probably qualify you for food stamps, let alone even begin to payback my loans. The information they sent which they said was to help us find something, was simply exports of open positions posed on career builder, monster, indeed etc., anything with decent pay required experience which we received none of, and also was not offered an internship anywhere.”*

*“They claimed that we would get a job in our field, at top pay. What they failed to state is that the only job we could get would be an \$8/hr 3rd shift security guard job which anyone can get with a pulse, no degree or schooling required.”*

69. [REDACTED] (ID 9039), Michigan-Troy, Electronics Engineering, 9/2011– 6/2015:

*“I was also told that I would have "hands on guidance and support" in finding and landing a job. I was told that even after I had graduated, there would be no issue calling career services for assistance in finding employment. This, however, proved to be exceptionally false.”*

*“The "assistance" that ITT Technical Institute provided in ways of finding employment for me and my classmates, was in the form of job search websites; i.e. Monster.com, Indeed.com, etc. We were forwarded links to job listings that often had nothing to do with our field of study. This is not assistance in job searching, this is sitting and searching for jobs on Monster, just like your average person looking for work. There was no guidance, no communication, no effort put in from the career services department. This to me is not "hands on guidance" and it certainly is not "support".”*

**70. [REDACTED] (ID 8225), Michigan-Troy, 3/2010–3/2012:**

*“I was promised job placement in my completed field of study (Computer Network Systems) immediately upon graduation and I have not received any assistance but asking me if I wanted to come back to continue my education. Why would I want to continue giving money and my time into a program to which I am not even in my field of study????!!!”*

**71. [REDACTED] (ID 7714), Michigan-Troy, Criminal Justice, 6/2010– 6/2013:**

*“Well for starters when I started my bachelors program ITT corporate decided to cancel the program before long we were ushered off the campus and to online programs. Career services never pointed us toward actual careers just minimum wage part time jobs we could search for on our own. Once the CJ program was cancelled even though we were the last active class and continued on campus Career services went on to completely ignore us. I have nothing to show for going to that school because no one not even the military wanted me with that so called "degree".”*

**72. [REDACTED] (ID 8129), Michigan-Wyoming, 9/2008– 6/2012:**

*“They told us our Job field was booming. That we would be able to get jobs with no problems anywhere. That we could further our education at any school. Then half way through our Bachelors Degrees started shutting down the the program because there were no jobs in the world of Criminal Justice. They also claimed that they would help us find jobs in our field, but when we tried to get their help we were given jobs that people with out degrees could get for very little pay and hours.”*

**73. [REDACTED] (ID 8935), Michigan-Wyoming, Project Management Administration, 9/2006– 9/2013:**

*“I was told that I would have help from career services to prepare me for interviews and help me with my resume to obtain work. I was asked for help on my resume and was told to google it. When I asked for help with job placement they said all postings are in the hallway on the wall.*

*The postings included monster.com, indeed.com and career builders.com websites. It did not appear to me that career services had any relationships with local businesses.”*

**74. [REDACTED] (ID 6077), Michigan-Wyoming, Computer Networking, 6/2009– 10/2012:**

*“The job placement was emails of jobs from monster and they were not even entry lvl.”*

**75. [REDACTED] (ID 8549), Michigan-Wyoming, Electrical Engineering, 9/1997– 9/1999:**

*“The recruiter told me that they had high paying companies they worked with that will hire me in after I graduated. But after I got my Associates Degree the job placement department didn't try to help get a job in my field at all. The only thing they did for me is give me a job packet that had I bunch of jobs from the local newspaper that was completely unrelated to what I went to ITT for. I visited ITT Tech for almost 10 years trying to get them to help me get a job in my field. The job placement staff did not want to help me at all to get a job even after I gave them my resume and they told me they would set up interviews with employers, but they never did.”*

**76. [REDACTED] (ID 7836), Michigan-Wyoming, 12/2009– 9/2013:**

*“Career Services offered no help in finding jobs. especially if you were a female in the engineering or technical fields. I would go in there and they would find jobs that offered very minimal pay. They would say they had nothing in my field at the time. I had to contact my own contracting agencies and apply to jobs on my own 99% of the time.”*

**77. [REDACTED] (ID 8239), Michigan-Wyoming, Criminal Justice, 12/2008– 6/2012:**

*“I was promised helped in finding jobs in my field, but when I contacted them asking for help they were never willing to help me. After months of trying to get them to help me, I eventually gave up trying to find a job in my field.”*

**78. [REDACTED] (ID 5060), Michigan-Wyoming, Computers and Electronics Engineering, 6/2001– 5/2003:**

*“False placement statistics, failed in assistance to get a job in career path. I have spoken with the counselors several times over the years in an attempt to better my career path to only be pointed to preprinted job listings that did not pertain to my area of education. Dominos, UPS, Walmart, Walgreens, etc - none in a technology position most not even full time employment. Nothing over \$9 per hour.”*



**79. [REDACTED] (ID 8456), Michigan-Wyoming, Computer Science, 9/2008– 6/2011:**

*“I ended up finding a job on my own. The jobs the tried to line me up with were underpaid temp to hire jobs.”*

**80. [REDACTED] (ID 8191), Missouri-Arnold, Visual Communications, 9/2010– 12/2012:**

*“Everything about this school was misleading. Promised a good job placement and lists companies that hire ITT Tech students, but career services only listed local jobs to apply to, such as department stores and restaurants. Nothing related to what I studied. Didn't even really help just provided material on how to apply to various jobs.”*

**81. [REDACTED] (ID 4094), Missouri-Arnold, Computer Electronic Engineering, 3/2005– 5/2007:**

*“I was promised job leads by the school. When they would email the jobs to me, they had nothing to do with the what my major was. Also the jobs paid only minimum wage.”*

**82. [REDACTED] (ID 7995), Missouri-Arnold, Digital Entertainment Game Design, 6/2006– 3/2010:**

*“Career Services were non existent before and after graduation. ITT stated that they would place us into the field of study in which we graduated. Problem was that they had no leads to get us into anything close to our field of study. All Job leads were for part-time jobs such as fast food restaurants. ITT also stated that we could visit any ITT Career Services and they would help finding leads for a job in your field. I moved to Austin TX where the job market was booming in my graduating field. The career services here had no leads or contacts to help with my job search. After six months I had got a job at a High School when I received a call from ITT Tech where they asked if I was employed. I told them yes but they never asked if I was employed in my field. I feel all they cared about was that I was employed and not bothering them. This is how they can say their post graduation employment rates are so good.”*

**83. [REDACTED] (ID 7776), Missouri-Arnold, Information Systems Security, 3/2006– 5/2010:**

*“The "Career Services" was to help us get good job while in school as well as out and not once when I went in did I get help finding a position in field most were for telemarketing companies like Convergys which they shared a parking lot with.”*

**84. [REDACTED] (ID 7740, 3647), Missouri-Arnold, 8/2005– 3/2010:**

*“I was deceived from day one by ITT. Enrolled in Criminal Justice and received zero help with career placement help which was guaranteed by the admission rep. I currently work in an unrelated field with no help of theirs. I got that by leaving ITT Tech of my resume.”*

*“I was told that career service will help with job placement and leads to potential companies which hire graduates from ITT Technical institute. I have never been recommended to one single employer for an interview. Career specialist gave me print out of jobs from monster.com, craigslist and similar search engines.”*

**85. [REDACTED] (ID 7547, 2544), Missouri-Earth City, Multimedia and Design, 10/2008– 11/2011:**

*“I received emails from Career Services for job offers. These job offers were copied and pasted from Indeed.com. Most of these 'jobs' were for McDonalds part-time or working in a Call Center for under \$10/hour. Absolutely nothing related to my degree. One particular email I received from the department was a scam, phony company trying to offer \$20+/hour to work from home when it was actually the company trying to sell materials. I brought this up to them trying to get more information but they would never return my emails or calls. I finally asked my supervisor for the company I was currently interning with and she was furious about the fact that our own school's department would send out emails like that. She went up to the school and demanded them to fix this. Instead of them admitting their mistake, they call me and tell me I am unprofessional and why I did what I did by asking someone outside of ITT questions about their emails they send. I responded that I tried for weeks to speak with someone and no one responded to my inquiry. I was upset about the fact that they would call me unprofessional so I spoke with my chair Dave Steen about it to which his actual response was "Don't worry about it, by tomorrow they won't even remember who you are.””*

**86. [REDACTED] (ID 8332), Missouri-Kansas City, Associates in Network Management, 8/2007– 6/2009:**

*“Promised support in finding jobs, but only providing contact information for Temp companies. (Encore Staffing, Kelly Temps).”*

**87. [REDACTED] (ID 7793), Missouri-Kansas City, 9/2006– 1/2008:**

*“My recruiter promised me a position with leading IT industry leaders. Stated that ITT Tech had contacts with many business partners and would assist me in obtaining a job after graduation.”*

*“I was promised job assistance even after I graduated and access to resources that I could use to stay up to date. These resources were denied to me less than a month after I graduated.”*

**88. [REDACTED] (ID 8023), Missouri-Kansas City, Information Systems Security, 12/2009– 6/2013:**

*“During my enrollment, I attempted to meet constantly with the career advisors. They were frequently "too busy" to meet during the times when I was actually at the school (I took evening classes, so it was after 5pm) or they would simply not be there. There were several circumstances where I would make an evening appointment and they would have already left for the day. The 4 years I attended, I got one interview with a company that they brought in, Primerica, who sold life insurance in a manner that was quite like a pyramid scheme. I made a dollar and got 10c, the person above me got 30c, the person above them got 50c, etc. They never got me an interview beyond that one, despite 4 years of working with them. The staff also felt very temporary as I was shifted to four different people for job placement because the others would leave the company.”*

**89. [REDACTED] (ID 5555), Nebraska-Omaha, Information Security Systems, 9/2005– 2/2008:**

*“The positions I was approached by the career services staff paid less than the job I was able to find on my own working as a telephone support rep in a call center during my second semester of class.”*

**90. [REDACTED] (ID 9006), Nebraska-Omaha, Computer Networking Systems, 4/2008– 9/2011:**

*“I had a 3.96 GPA and was at the top of my class, but was unable to land a job through the career services department. I was unable to find a job to the point where I had to move to another city (130 miles away) to find an IT job in my field of study. They often spoke of high paying jobs right out of school with an associate's degree, but the actual support in doing so was subpar.”*

**91. [REDACTED] (ID 9047), Nebraska-Omaha, Network Systems Administrator, Information Systems Cybersecurity, 8/2010– 4/2016:**

*“Career Services was laughable. They had troubles keeping it staffed. When I first attended, they had three, the one who handled Criminal Justice students would outright look at students and say "there was nothing they could do for them, they should never have signed up if they had a criminal record". The one who was in charge of my field, IT, got me a job at First Data, and signed off that I was working in my field, however, First Data told me in a non-punitive way that I was not allowed to use my college education at the support desk. As I was nearing my bachelor's graduation, the faces of Career Services had changed completely, at least twice, and now only one person staffed Career Services. So here I am 6 months out from graduating and the best lead they could offer to a "Bachelor of Science of Information Systems CyberSecurity" was Printer Service Technician, to get me by until I could find real work . The only people, that I*

*know of, that worked in the field, either had jobs before going to ITT or were placed by acquaintances not affiliated with ITT while attending. One former student that I recently learned about, had to move to two different states before finding in-field work.”*

**92. [REDACTED] (ID 9085), Nevada-Henderson, Network Systems Administration, 5/2009– 12/2013:**

*“[T]he school was helping people find jobs working in call centers, or on a Help Desk, no where near what the course was teaching.”*

**93. [REDACTED] (ID 8952), New Jersey-Marlton, 6/2011– 12/2013:**

*“When I first went to enroll at ITT the recruiter at the campus made it sound like a perfect place to go for someone who didn't want a conventional college saying it would be easier, cheaper and faster to get a good education as well as get a really good paying job claiming that they would help me find work. Upon graduating I went to the career services director to get my job hunt started and she seemed like she would get to it right away but after some time went by with no word I called to do a follow up only to find out that she had been replaced by someone new since the previous director wasn't doing her job so I had to go back to speak to this new person in the hopes that they would be better, and they were not. I never got any help in finding work.”*

**94. [REDACTED] (ID 8516), New Mexico-Albuquerque, 8/2006– 5/2010:**

*“When I went in to visit and decide if I wanted to attend ITT, they were very assuring that once I graduated I would have job placement and land the best paying job right out of school and would have the best future. I was so excited and decided to attend based on this information. They never job placed me and I actually had to reach out to them to try and find help because I'm drowning in student loan debt. It was super hard getting ahold of someone to help me because there is not a contact at their "corporate" office. No resolution came of it, they just wanted my resume and then I never heard back from anyone. I worked the same job that I had when I left ITT and have to pay well over thousands of dollars a month in loans but cannot pay so I avoid phone calls and only pay what I can to all my loans.”*

**95. [REDACTED] (ID 8347), New York-Getzville, 3/2004– 3/2006:**

*“Offered job placement and fairs, none of which were ever attended by hiring agencies or companies looking to hire in the networking systems field. When calling about job prospects or placement was never given any information just told to keep my eyes open.”*

96. [REDACTED] (ID 8916), New York-Getzville, EET, Electronic Engineering Technology, 9/2000– 5/2003:

*“After receiving my degree, I did not receive any support from the school in finding a job.”*

97. [REDACTED] (ID 9011), New York-Liverpool, Computers Electronics Technology, 6/2010– 9/2012:

*“They even told me they help me find work at any time if i need help i called them repeatedly, and no one took my calls, they even ignored my emails, when they did send me jobs it was not even in my field.”*

98. [REDACTED] (ID 8065), North Carolina-Charlotte North, Information System Security, 6/2010– 9/2013:

*“I was lead to believe that career services would help finding well paying jobs in my field of study, but the only job alerts were for jobs in the fast food and service industries that available to anyone with or without a degree.”*

99. [REDACTED] (ID 8280), North Carolina-High Point, 6/2012– 3/2014:

*“Failing to provide support in finding a job post graduation although this was promised multiple times before starting the program and also throughout my time at this school. When I did find a job on my own they tried to take credit for it stating they needed to know my starting pay, supervisors name and shift I worked.”*

100. [REDACTED] (ID 9123), North Carolina-High Point, Information Technology Computer Network Systems, 6/2010– 12/2012:

*“They also said they would help me find a job before I graduated and that if I ever lost my job they would help me find another one not matter how long it had been since I graduated. I contacted the school multiple times after I graduated to get help finding a job and they hardly returned any of my messages. There were a couple times they said they sent my application to a certain job, but when I called the company to verify they received my application I was told the position had already been filled. One job even said they had filled the position 2 days before I even sent my application but the school administrator told me the job was currently open. I never heard anything back from any of these supposed jobs they sent my resume to.”*

101. [REDACTED] (ID 9025), Ohio-Columbus, 10/2013– 6/2015:

*“I was also promised that they would be the ones to find me the job.”*

*“The jobs that they sent me to were not in my field the majority of the time and would state that my degree was not good enough and that I would need certifications in order to work for them.”*

**102. [REDACTED] (ID 6143), Ohio-Columbus, Computer and Electronic Engineering, 9/2010– 6/2012:**

*“They guaranteed job placement through their career services, citing a very high percentage of placements. When I tried to get help through them, they submitted me to a great number of other job agencies. They themselves did not help me find a job. [ ]Once I graduated, the only time I heard from them was either trying to get me to sign up for a bachelors.”*

**103. [REDACTED] (ID 7470), Ohio-Dayton, Computer Engineering/Electronics Technology, 8/2004– 5/2006:**

*“Job placement assistance was a joke. Unreturned phone calls and emails were normal. And if they didn't like you personally, forget about getting any kind of help.”*

**104. [REDACTED] (ID 8912), Ohio-Dayton, Computer and Electronics Engineering Technology, 9/2006– 8/2008:**

*“Said they had top companies polling students for jobs from all around the area.....(no jobs were available that had anything to do with field of study when career services was utilized). No potential employers attended the job fair for the field of electronics.”*

**105. [REDACTED] (ID 7681), Ohio-Dayton, Computer Networking, Information Security Systems, 6/2006– 6/2013:**

*“I only received one phone call from ITT tech in an attempt to get placed in an Information Security job that when I tried to follow up on with ITT tech they never contacted me back over the course of two years.”*

**106. [REDACTED] (ID 8028), Ohio-Hilliard, 8/2007– 2/2009:**

*“None of these services were ever offered to me and the way i found my job in the field of study is by friends i have outside of school that helped me get into the IT field. I was always promised support in finding jobs but nothing was ever done to help in any way and if it were not for myself going out in looking i would have had nothing.”*

**107. [REDACTED] (ID 8648), Ohio-Maumee, Network Systems Engineer, 9/2015– 5/2016:**

*“They stated that they would have someone hire me due to the relationships they have in the community with hiring managers. I was left trying to land a job in my field of study on my own and that is how I landed a job, it was not something ITT Tech found me or put me in, I knew personally the person who hired me in.”*

**108. [REDACTED] (ID 8207) Ohio-Maumee, 9/2011– 7/2013:**

*“I was told the entire time when I was attending here that I would be helped in finding a job all the time. I received maybe a couple emails. These emails weren't even jobs that fit my degree. So since I graduated I've got no experience at all!”*

**109. [REDACTED] (ID 8939), Ohio-Norwood, 9/2006– 9/2009:**

*“I tried for months working with job services to set up an interview after I graduated. I had several interviews from jobs I applied to on my own with no luck. The help I finally got from ITT Tech was them calling me telling me to hurry up, throw on some nice interview clothes and be there in thirty minutes. I got there and it was a guy interviewing me for a job as a clothes store manager. My degree was in Computer networking. That was the only job interview that ITT Tech had helped me with.”*

**110. [REDACTED] (ID 2614), Ohio-Norwood, Computer Networking Systems Technology, 10/1999– 12/2001:**

*“Several times I was told that by earning a degree at ITT Tech that I would have high job prospects in my field and that ITT Tech would help me with job placement. I inquired about co-op studies in my field towards the end of my degree and was told that ITT Tech does not do co-op. I was never helped with job placement, all the school provided me with was an opportunity to do a "mock interview" which didn't get me a job or even teach me any skills to use in a job interview that you could look up on the internet at any given time. After graduation I would rarely get an email from career services with job listings that were obviously pulled off of internet job sites. I even called the career services coordinator and was told maybe I didn't write "good" cover letters and challenged me to write one for her as proof. I wrote the cover letter and after she realized I could write a resume and cover letter her only answer to why I couldn't get a job was "I don't know what to tell you".”*

**111. [REDACTED] (ID 8212), Ohio-Strongsville, 9/2008– 9/2010:**

*“They made me believe that I would have great success in my career and in life after graduation. Even the commercials made it seem like they were highly respected and had many connections for job placement. After graduation, I never heard from ITT again. They left me without a career and an education that I am ashamed of.”*

*“They promised job placement with a company that hired ITT grads. Right before graduation we found out that these companies were Best Buy and Radio Shack working in a minimum wage retail position.”*

**112. [REDACTED] (ID 8054), Ohio-Strongsville, Electronics Engineering Technology, 9/2002– 12/2004:**

*“They promised that a job in my focused field would be found with staff assistance upon graduation. There was no help and I served at Red Lobster.”*

**113. [REDACTED] (ID 5053), Ohio-Strongsville, Computer Network Systems, 7/2004– 7/2006:**

*“I tried contacting ITT's recruitment department and received no response aside from "check Monster and CareerBoard". In the end, I ended up switching to a new career which has nothing to do with my degree program which I'm still in to this day.”*

**114. [REDACTED] (ID 5116), Ohio-Strongsville, Computer Network Systems, 1/2008– 8/2012:**

*“At the time they were showing stats of people graduating and getting jobs making 50K a year or more. Plus all of the commercials that don't give you the full details. I regularly would ask for assistance after graduating with job placement. It was hard to get a hold of anyone or get results.”*

**115. [REDACTED] (ID 8223), Ohio-Strongsville, Software Development Technology, 9/2010– 5/2011:**

*“I stopped up at the campus a few times before I enrolled. The lady I met with, Heather Nightingale, told me that lots of companies come in and talk with the students about getting jobs in their fields. I never once had anyone come in and talk to me or any of my classmates. []While attending, I tried asking them for job leads and I never received them.”*

**116. [REDACTED] (ID 7987), Ohio-Youngstown, Drafting and Design, 10/2006– 10/2008:**

*“As for my job search I landed two jobs that did not require a degree and was sent on three interviews that I was not qualified for the position. Then I was pressured to stop turning down perfectly good jobs, stop being picky and just accept what they threw my way. After that I stopped working with the career services and did the search on my own. Since I have graduated from there, I found one job at Columbia Gas in PA. I was only there for one year because it was a dead end job, no promotion and it was only a contract. The day I left the company got rid of my department.”*

**117. [REDACTED] (ID 2834), Ohio-Youngstown, Criminal Justice, 6/2007– 12/2012:**

*“I was told my grades were outstanding and once I graduated they (ITT) would have no problem getting me placed with a job in my field. Once I graduated I made numerous attempts to find a*



*job in my field to no avail, I met with the individuals in charge of job placement approximately 10 to 15 times on my own time, taking time away from my job at the time, I phoned these individuals and left messages and received little to no return call backs. And when they did call back they just stated that they were still trying to find the right job for me and that this process takes time and they would get back to me.”*

**118. [REDACTED] (ID 8508), Ohio-Youngstown, Computer Network Systems, 6/2002– 6/2004:**

*“Career services was not helpful in helping me find a job in my field. I found a job on my own that was in the IT industry, somehow they found out and sent a form to the HR dept at my new job. I was called into the HR office and was asked why ITT wanted to know how much money I made. At that point I was furious. ITT wouldn't help me find a job but they wanted to boost their numbers by using me even though the job wasn't in the field of study. It was a job I could have gotten without going to ITT. (Tech support for a Power Point plug-in software, nothing to do with networking) Now I'm a technical writer going to school for Web development.”*

**119. [REDACTED] (ID 5836), Oklahoma-Tulsa, Electronics and Communications Engineering, 1/2009– 1/2013:**

*“They told me when I graduated that I they were highly sought after and by getting a degree with them I would improve my chances to get a job. After I graduated and sought employment their idea of job placement was to have me fill out applications at various temp agencies.”*

**120. [REDACTED] (ID 8373), Oregon-Portland, 9/2007– 12/2011:**

*“They said the career services department would work with you to in detail to find employment. All they did was sign me up for job mailing list they would send out ever so often with poor prospects and a lot of non tech work like a UPS part time jobs. When ever i wanted to sit down and talk with them I'd come prepared with my resume and ready to discuss possible avenues and they would really just give vague blanket answers. One example was I was going over a resume with them and they kept telling me 'make sure its sounds like X' or 'make the page look less cluttered'. Nothing they provided was any better from anyone I could ask off the street. And when I came in to talk jobs with them I was kinda brushed off.. "I'll make sure to re-add you to the job email list" that was the extent of their help.”*

**121. [REDACTED] (ID 8076), Oregon-Portland, Network System Administrator, 6/2012– 12/2015:**

*“In order for me to find a job in the field I had to go to a headhunter for temp positions only. And I couldn't find jobs that paid well enough to support my family.”*

**122. [REDACTED] (ID 7098), Pennsylvania-Dunmore, Computer And Electrical Engineering Technologies, 1/2009– 1/2011:**

*“I was promised a high paying job that was repevant to my field of study which was an engineering technician and the shool got me a part time \$13/hour job which required no degree soldering wires onto headset. There are very few jobs that are looking to hire ITT graduates.”*

**123. [REDACTED] (ID 7011), Pennsylvania-Harrisburg, 6/2008– 12/2010:**

*“When I decided on going to ITT Technical Institute, they had promised upon my completion of the program I would be able to land a job in my field almost immediately, and that their career services was a lifelong benefit for going to ITT. It has been nearly 6 years since I had graduated. I have been working on/off for Wal Mart Stores Inc. since attending and after graduation. I have tried numerous amounts of time to utilize the "benefit" of having career services available to me, however, when contacted they ignore you and don't respond. Therefore, I'm just some retail flunky working third shift, instead of working in the field of study I had went to this school.”*

**124. [REDACTED] (ID 8826), Pennsylvania-Levittown, Computer and Electronic Engineering, 9/2008– 12/2010:**

*“At no time did the job placement counselor help me get an interview with any company.”*

*“I am still in the same position, at the same job, as I was when I started ITT.”*

**125. [REDACTED] (ID 9027), Pennsylvania-Pittsburgh, Computer Science, 6/2011– 1/2013:**

*“I was told that they would help in placing me in a job. Which they tried but every job that they had was under 10 dollars an hour. When i have a 40,000 dollar degree they have to do better than that. The job i did have a friend helped me get. So they could not offer me a job which in turn gave them a bad job placement rating.”*

**126. [REDACTED] (ID 8756), Pennsylvania-Plymouth Meeting, 8/2011– 9/2013:**

*“The job placement did nothing for me. Halfway through the program i got laid off from my employer, and job placement was more concerned with "facebook" updates then helping me find a new job. The current job i have i found on my own. The degree I have is also not held in any regard.”*

**127. [REDACTED] (ID 8822), South Carolina-Columbia, Criminal Justice, 3/2010– 6/2012:**

*“I was told by school staff that there were plenty of jobs in my field when I graduated but I was never really helped to find work in my field.”*

**128. [REDACTED] (ID 6075), South Carolina-Greenville, Visual Communications, 9/2009– 9/2011:**

*“They lied about a number of other things. Saying that the career center would be open, but when I was attending it was NEVER opened, since 2011 I have never worked in my desired field, still struggling trying to get into it.”*

**129. [REDACTED] (ID 8923), South Carolina-Greenville, Computer Aided Drafting and Design Tech, 4/2013– 6/2015:**

*“They stated that getting a job in my field would be easy because employers look for there degrees. The also stated that they had personalized contacts with individual employers that went through them constantly. The most amount of support I received was the occasional "Monster" job posting. Once they did get me a job but it wasn't technically in my field nor did it utilize any of the schooling that the offered. The job that i eventually got in my field i secured my self but they still had me fill out a document as if they had gotten me the position.”*

*“[T]he Job i eventually landed didn't even require a degree and in reality i learned more from that company then i ever learned at ITT.”*

**130. [REDACTED] (ID 4836), South Carolina-Greenville, 9/2006– 9/1998:**

*“They lured me in stating that they would help me with job placement then after I graduated they told me that I had to be a post graduate for a year or more to qualify. They never stated that to me initially or I would have changed my decision on attending ITT Technical Institute.”*

**131. [REDACTED] (ID 4879), South Carolina-Greenville, Computer Networkinf Systems, 1/2001– 1/2003:**

*“During the enrollment (sales) process, I was told that ITT Tech would virtually get me a job when I graduate, provide resume assistance, and interview support. None of this was given, even after repeated requests.”*

**132. [REDACTED] (ID 8733), Tennessee-Cordova, Information Technology/Multi-Media, 9/2002– 9/2004:**

*“I was led to believe that obtaining a technical degree from ITT-Technical Institute would better my chances for employment in the technology industry, but ever since graduating I was never afforded opportunities because of my lack of knowledge in the areas in which I was supposedly*

*trained. Plenty of times I can remember observing office workers assisting with finding employment opportunities for students or graduates by searching the classified sections in newspapers, something we all could do without assistance. After graduation, I reached out to several old classmates just to find that non of us had become successful. Everyone was no better off than since before attending ITT-Tech and had only become tens of thousands of dollars in debt.”*

**133. [REDACTED] (ID 8682), Tennessee-Johnson City, Network Systems Administration, 9/2012– 9/2014:**

*“They did provide placement support while I was in school. Once, I graduated, the help stopped and this was not explained to me. During the application process, I was promised job placement help as long as I needed it whether I was in school or out.”*

**134. [REDACTED] (ID 8384), Tennessee-Knoxville, Associate Of Applied Science, 7/2006– 5/2008:**

*“They promised they would help me get ready for interviews. They sent me an email after I called for several months complaining a job off indeed for McDonalds. I would've been fine if it was a job at the corporate in my field but it was for just a normal ole entry level burger flipper for high schoolers.”*

**135. [REDACTED] (ID 6648), Tennessee-Knoxville, Computer Networking Systems, 5/2011– 5/2013:**

*“During my tenure there were only 2 job fairs, and they were both during times that were prohibitive to employed students. When I did attend a work fair, none of the visiting employers were interested in my degree, many companies there were not related to the tech industry in any way. One of the visiting employers was Comcast and they were hiring for front-line customer service representatives, which is a job that requires no education outside of a G.E.D. or high school diploma.”*

*“There was never any support provided from I.T.T. Tech in helping place me in a job beyond sending me email notifications about general job notices. When I did obtain a job that was even relatively in-field it was of my own initiative; I.T.T. did not set-up the interview or even notify me that the job was available. I had to sign up for an inter-company job notification board in order to receive notice that a job was available. Also, this was with one of the largest employers in my area, and I.T.T. had no idea they were hiring which is unacceptable in my opinion.”*

*“Furthermore, after my admission of obtaining employment I never received another email from I.T.T. about job opportunities. Not only did they fail to provide acceptable support in obtaining employment, they also ceased all follow-up with me at that point and I never received any other communication from them. This school wants to charge \$50,000 for this lackluster service and a*

2 year associates degree. I currently make approx \$12.99/hr and will likely never be able to repay this loan in my lifetime, let alone provide an acceptable standard of living for my family while trying to do so.”

**136. [REDACTED] (ID 8903), Tennessee-Knoxville, Project Management, 6/2008– 6/2012:**

“The school did hold career fairs, but they were more for manual labor jobs and none were in any of the fields of study the students were there for.”

**137. [REDACTED] (ID 8621), Tennessee-Nashville, Bachelor of Applied Science in Software Development, 6/2008– 6/2012:**

“There were several classes where the career services department would speak to us and tell us how they can get us guaranteed jobs. There were other times where they claimed they had high placement rates.”

“When I tried to use them, even with letters of recommendation, it went nowhere. I got a job on my own. When I mentioned this fact to them, they wanted to get a lot of detail about my job for statistical reasons. We all knew if we wanted to get a job, we had to do it ourselves.”

**138. [REDACTED] (ID 8354), Tennessee-Nashville, 5/2005– 8/2007:**

“Was told I would have help with job placement and all the info I was ever given was either half way across the US or I didn't meet the requirements.”

**139. [REDACTED] (ID 8619), Tennessee-Nashville, Software Application Development, 3/2008– 4/2012:**

“They also continuously told me that they had some job leads, but never gave me any information about interviews. I have never come across people that lied the way the staff at ITT did.”

**140. [REDACTED] (ID 8522), Tennessee-Nashville, Computer Networking Systems, 9/2010– 9/2012:**

“Also the Career Services was a joke, all they ever did was send mass e-mails to every student in my class, the one time I went in there and actually tried to talk to them they told me to just check my e-mail.”

**141. [REDACTED] (ID 8844), Tennessee-Nashville, Digital Entertainment and Game Design, 5/2005– 9/2011:**

“I have contacted Career Services several times since graduating, and only have gotten a response in 2011. They found me a job at UPS sorting packages! I could have searched

*craigslist and found such a promising opportunity. Further emails and calls to the Career Services department have fallen on deaf ears and no further contact on their behalf. They do not help or even try to help you after they've gotten your money."*

**142. [REDACTED] (ID 8008), Tennessee-Nashville, Software Development Technologies, 6/2011– 6/2013:**

*"The school promised to place me in a field related to my job. After graduation, I was offered ONLY Help desk positions by their career advisors and ended up having to settle for that since the grace period after graduation was getting close to ending and I needed to start making payments. Helpdesk Technician (front-end tech support for consumers) is not Software Development or even close to it. After a year and a half of being in a helpdesk technician position that I settled for because of loan repayment (and had seen no advancement opportunity into my field), I attempted to work with ITT Tech again on furthering my degree, but found that they no longer supported my program and I would have to start almost completely over in an entirely new program. To avoid being trapped by this again, I attempted to see if they could help with placement in a position related to my field. The people from the job placement center seemed to want to help me get a job when seen in person, but never responded to any emails when sent. When any in person visit was made, I was just advised to send someone in that department an email and they'd get back to me. It was a constant cycle that went nowhere."*

**143. [REDACTED] (ID 4405), Texas-Arlington, Computer Aided Drafting and Design, 9/2007– 5/2009:**

*"Out of all the so called "job fairs" they had only one company "carter burgess" came in to look for possible new hires. I graduated with a 3.92 GPA and was co-valedictorian. I routinely went to the "career development" office looking for job leads only to be told they had nothing available . After several years working in other jobs I returned to my local community college to get a more recognized drafting degree. As a result I am now working as a drafter, but was in no way a result of my worthless degree from ITT."*

**144. [REDACTED] (ID 8618), Texas-Austin, Computer Network Systems, 3/2008– 3/2010:**

*"Throughout the degree program there was a constant assurance of landing a really good job by their career services. However, after graduating I found out quick this "degree" isn't worth the paper it is printed on. Employers were looking for work experience or an accredited degree. ITT career services was only able to find jobs unrelated to technology field. You're telling me I spent two years here and you're calling me for an interview at a grocery store? What happened to we have employers lined up waiting to hire our graduates?" □*

*"I did get my start in the technology field, no help from ITT or its degree by working for Telenetwork an outsource helpdesk company for DSL Internet service. A job I could have got*

right out of high school. After a year there I had enough experience to start applying for other helpdesk jobs, since these were the only information technology jobs someone without a degree or little experience could attain.”

**145. [REDACTED] (ID 4765), Texas-Houston West, AA Network Systems, Administration, 9/2012– 10/2014:**

*“They promised salaries out the door of 20 dollars an hour, but job placement assistance meant flyers in the hallways for 8-10 dollar an hour warehouse jobs, at highest there was a part time 12.50 an hour job for a pc technician, diagnosing basic hardware issues. I had time and time again stated to them while I was in school there that I didn't have a job in the field (I was in retail overnight) and not once did I get a call from anyone about job possibilities. I got called more into their career services office AFTER I got my current job, then beforehand. A lot of the jobs available at job fairs were for either tech support jobs ("IT" jobs...) or they were for electrical engineering students (the job I have now, fixing copiers, was targeted towards these students, but I was referred by a fellow and former student of ITT that got a job with canon and that I've been friends with for 17 years, Lucas Stegkamper)”*

**146. [REDACTED] (ID 9075), Texas-Houston West, 1/2007– 12/2010:**

*“I was introduced to career services department and was told that they will provide 100% support and introduce me to hiring managers of the companies and that their jobs is to constantly make connections and invite hiring managers to recruit students from ITT School, hold and organize job fairs for school students. I graduated in 2010 and after graduation I went to career services department in ITT just about ever day but they were not much help other than letting me use their computer. [O]nce in a while someone would just sit down with me and ask me few questions and tell me that they will get they will get back with me with some job leads and setup my interview but that never happened. I was even willing to work on minimum wage just so I could keep my loan payments current and feed my kids. The promise of connecting to Hiring Mangers of companies those who are looking for IT Professionals never became a reality. 6 months passed by, the started telling me that the program have changed and my Certification is out dated and I should take more classes and I should loan out more more money to pay for more classes and the I will have better chances to find a job and that they have more managers in line who are waiting to hire new graduates, so now in order for me to get connected with the hiring managers I needed to get another 50k in loan.”*

**147. [REDACTED] (ID 5936), Texas-Richardson, 9/2005– 1/2007:**

*“They stated I would have a job in my field of study, never once was I contacted or assisted by the placing department. I was fortunate that a friend was able to help. To this day I never get a single bit of info from them.”*

**148. [REDACTED] (ID 8870), Texas-San Antonio, Networking, 5/2009–5/2011:**

*“Sent me on job searches for help desk jobs that paid only \$11.00 an hour or less. One job search the biggest requirement was how fast you could type. Sent me on job searches that was an installation job, required no degree.”*

**149. [REDACTED] (ID 9091), Texas-Webster, Computer Electronics Engineering Technology, 3/2008– 4/2010:**

*“The career service department at ITT Tech was giving scam job leads. The person who contacted me about the job asked me to send them a western union check.”*

**150. [REDACTED] (ID 8380), Utah-Murray, Electrical Engineering and Communications Technology, 4/2004– 3/2008:**

*“I was in contact with the career services at ITT who sent me meaningless jobs not even in my field. I was not able to use any of the leads they barely even provided. I worked with a recruiting firm that handed me more leads/interviews in a couple of weeks, then the career services ever provided; this after they told me they could help me land a high paying job in my field of study.”*

**151. [REDACTED] (ID 6752), Virginia-Chantilly, Computer Networking, 6/2006– 6/2009:**

*“I was told about how most of ITT's graduates were "scooped" up by FBI and local government agencies. I was also told about how many were getting high paying jobs after leaving ITT and getting those said jobs. The only support I received when looking for a job was ITT's job site which had no job prospects and I wasn't even show how to use the site to find a job.”*

**152. [REDACTED] (ID 7733), Virginia-Chantilly, Computer Network Systems, 6/2007– 6/2009:**

*“Looking back, they really take advantage of a young person trying to better themselves. They promise that towards the end of the program they will help with job placement. That was false. Graduated in 2009. Wasn't until years later I was able to get a job in the field on my own. The only reason ITT would contact me was to enroll in their Bachelors program.”*

**153. [REDACTED] (ID 8785), Virginia-Springfield, Network System Administration, 9/2011– 3/2013:**

*“Promised me I would have a six figure salary within my degree after graduation, resources at the Career Center were poor. They offer to help improve with resumes but they only tell you how to edit it but no help in a professional matter in how to improve on building on from scratch. They would email job postings from Craigslist and would take credit on getting a interview or job with the company when they never had any contact with company that post the listing.”*



**154. [REDACTED] (ID 8602), Virginia-Springfield, 6/2010–6/2014:**

*“ITT Promised me they would land me a job soon as i got my associates with a high salary. They had my resume for 3 years and they were never able to find me a job. I applied on my own as well and the salaries weren't enough to pay for my debt after getting my associates. ITT than suggested me to stay in and complete my bachelors which would give me 2 more years before i started paying my debt and that way they could place me in a better position but that was never the case.”*

**155. [REDACTED] (ID 7914), Washington-Everett, Network Systems Administration, 6/2013– 3/2015:**

*“Citing false and misleading statistics about job placement rates was the beginning of my issues with my campus. For the majority of the time at the institute, we had a Career Services operated by one individual. This man admitted to lying about job leads and sending our resumes out to made-up job openings. The individual was fired after a very long time of getting away with the charade, only to be replaced with individuals that only brought us candidates job leads they had found on Craigslist and nothing more. As future students, we were promised a Career Services that was professionally respected and earned closer connections with companies. Under these promises, I was mislead from the start.”*

*“I, and everyone around me, were promised inflated salaries. The campus representatives cited having job fairs every month on campus (there was only one during my two years of enrollment). It was also stated by the campus that they had big companies coming to them for candidates all of the time. These companies in question were quoted as Amazon, Microsoft, Blackrock, Boeing, Valve, etc. I never had a job opportunity from these companies come out of the career services or any other employees of the institute.”*

*“I was very lucky to land my job. It wasn't found through the Career Services, and I landed in the field of Computer Science. Not many other graduates around me have been so lucky. Out of dozens of people I met at my campus and stayed in touch with, maybe six of us are in the field, and this is over a year past us graduating. Based on this descriptive statistic, ITT technical Institute's statistics regarding job placement is and was very mislead. They promised that all of us would have jobs in the field within six months of us graduating.”*

**156. [REDACTED] (ID 8052), Washington-Spokane Valley, Computer Network Systems, 9/2005– 3/2008:**

*“My support in finding a job was non-existent and I was provided jobs that had nothing to do with my field of study (i.e. programming instead of networking).”*

**157. [REDACTED] (ID 9072), Wisconsin-Green Bay, Business Administration, 9/2005– 6/2012:**

*“Additionally, ITT technical Institute vigorously advertised their Career Services Department throughout my time there, which led all students believe that they were there to offer you plenty of support. They would interrupt classes for a 15-30 minute presentation on this department, and plead with you to come see them. In my brief interaction with this department, the only thing of any use was a proofread of my resume. As far as helping to find job opportunities, their so-called “large network of companies hiring exclusively their graduates” turned out to be a simple search of my field on websites such as Monster.com. This is a step I could have, and did, make from my home on my own computer with better success.”*

**158. [REDACTED] (ID 5344), Wisconsin-Green Bay, 9/2005– 5/2007:**

*“I was provided with assistance in putting together a resume by people that didn't actually seem to be qualified to do so. I was able to find a job in my field in the last year I attended, but this was through a temp service. I went back after being laid off from this job looking for assistance but none was provided. I have been back and forth in and out of my field and am currently working outside of my field.”*

**159. [REDACTED] (ID 6137), Wisconsin-Green Bay, Computer Drafting & Design/Technical Project Management, 2/2005– 10/2007:**

*“I spoke with their “career placement” people on several occasions and the only positions I was ever offered were for minimum wage.”*

**160. [REDACTED] (ID 3878), Wisconsin-Greenfield, 9/2008– 3/2012:**

*“ITT told me that they would help me find a job with excellent pay in the field that I went to study. They never helped me find a job and every time I asked them for help they would give me a security officer job that only paid \$9 at most.”*

**161. [REDACTED] (ID 8482), Wisconsin-Greenfield, ISS/IT Networking, 4/2002– 9/2006:**

*“I also spent a considerable amount of time (almost a year if not a little over) unemployed and was told by ITT career services that since I was now in the job market that they would not help me anymore. I specifically remember being told that I could come to them at anytime in my career and they would get my name out there. That was a lie, they offered me no help I had to fight tooth and nail to find a new job before my family was kicked out of our place.”*

*“The only job I got from ITT was an internship and I had to take a \$10/hr paycut in order to start working in IT. I was told by them that this was common but the money would start rolling*

*in within months. I was unemployed 6 months later because the position was an internship and ITT conveniently left that out of our conversations.”*

**162. [REDACTED] (ID 7816), 3/2014-12/2015:**

*“After completing my associates degree in business management I contacted career services numerous times. The never came up with any leads. I am now a 30 year old marine corps veteran still driving tow truck.”*