

EXHIBIT 4

1. [REDACTED] (ID 7830), Alabama-Bessemer, 1/2009-1/2011:

“When I enroll they stated with a networking degree from ITT I would be guaranteed a salary 65k with job placement from the school which never occurred.”

2. [REDACTED] (ID 9482), Alabama-Bessemer, Information System Security, 3/2002-6/2005:

“I feel that this school mislead students upon enrollment and failed to do the things they promised, while enrolled and after graduation. ITT tech promised to provide job placement upon completion of course. They guaranteed that there students would get a job making x amount of dollars to help with repayment of loans. All of there students are placed in jobs after graduation.”

3. [REDACTED] (ID 5391), Arkansas-Little Rock, Criminal Justice, 3/2007-7/2010:

“When I enrolled, my advisor told me that 75-90% of graduates were guaranteed a job within their field of study within 6 months of graduating, thanks to their job placement/counseling program. They also told me I that my credits would be accepted by ANY/ALL city/state/federal schools and jobs...including the FBI/Homeland Security/police departments/law firms! I was told that within two years of school that would be making \$50,000-\$100,000 p/yr depending on which job I accepted from the multiple positions they would set me up with through their job placement/counseling program.”

4. [REDACTED] (ID 8881), California-National City, Electronics Engineering Technology, 12/2000-12/2002:

“I was lured by being guaranteed job placement by or even before I completed my desired degree. As well as pressured into getting even better job placement by continuing on to the Bachelor’s program. None of my fellow students that I graduated with were able to land any job at anything better than minimum wage or even related to trade that we studied. No hiring company has considered my degree, only previous work experience outside of ITT.”

5. [REDACTED] (ID 7047), California-Rancho Cordova, Electronics Engineering Technology, 9/1996-5/1998:

“They guaranteed job placement of 90% or better. I found this to be untrue during the time that I attended the school because I held a work-study position in the job placement office.”

6. [REDACTED] (ID 9483), California-San Diego, Criminal Justice, 12/2007-9/2010:

“The recruiter said they are an accredited school and keep reiterating their high success rate of placement of students who work hard in the chosen field of study. I was told that I would learn the skills necessary to find and perform a job in my field and that the instructors were highly qualified experts in their fields. In reality they don’t offer what they promise as you get nothing more than the basics. Due to the claims of offering the classes necessary to pursue the vast array of opportunities. I was induced to enroll as I was making the first step investing in my future, that if I didn’t I was making a big mistake with my future. I was misled with promises of what my life would be or wouldn’t be depending on my decision. Again citing the Job placement claims verbally guaranteeing post graduation employment and since they don’t yet offer a Master’s program the ease of transferring my credits to a 4-year institution. None of which is true.”

7. [REDACTED] (ID 8996), California-San Dimas, 12/2010-3/2014:

“When I decided to enter ITT Tech to better myself and education and seeing through all their phony commercials about how peoples lives changed I decided to go there. I was promised and guaranteed that after my bachelors program i would have a high paying job. Making at least 60K - 100K a year. The recruiters were calling me everyday. They never stop calling you. I used my hard earned Military Benefits GI Bill and it all got sucked up dry at this school. I had to take out a loan that they gave me from Nelnet, to complete my final year of my BA program. They didn’t even explain the loan process nor explain that the payments would be outrageous as I have heard from many others.”

8. [REDACTED] (ID 8919), California-San Dimas, Criminal Justice, 1/2005-3/2010:

“I signed a loan for my son because the enrollment counselor told me after my son graduated he 100% guaranteed my son would be making so much money as a Crime Scene Investigator that he would pay them off one year after college. Obviously he lied, he also lied about ITT Tech having 100% job placement success with 6 figure income. It was all deceptive and fraud.”

9. [REDACTED] (ID 6070), California-West Covina, Computer Networking Systems, 1/2000-1/2003:

“I was guaranteed a job in the field I went to school for, after graduation I tried using their job placement program but there was nothing related to my field available.”

10. [REDACTED] (ID 4391), Colorado-Denver, Electronics & Communications Engineering Technology, 6/2007-3/2011:

“During my first visit to the campus, I was given information about the job placement program that the school had. I was told there would be a guaranteed job with placement rates around

92%. I was told about the continued follow up after graduation if I needed help finding a job. Also that salaries after obtaining a bachelor degree would increase to \$70,000 a year. Due to these promises I felt that it would be beneficial to me to sign up for the program.”

11. [REDACTED] (ID 4515), Florida-Doral, 11/2005-6/2007:

“When I enrolled to ITT tech. The counselor said that this school was the best and it was accredited that they will help me with my job search...everything seemed right...and not to worry because they guarantee a job placement with a high salary.. ..when I was close to graduating the same counselor let me know that she was quitting because they made her lied to future students and the she couldn’t take it anymore and that’s why she was quitting... I felt devastated because she lied to me too[.]”

12. [REDACTED] (ID 8560), Florida-Fort Lauderdale, 12/2007-9/2011:

“I was promised Job Placement assistance and never received it[.] Also was told getting a degree from ITT was going to basically guarantee employment.”

13. [REDACTED] (ID 7185), Florida-Tampa, Computer Drafting and Design, 1/2006-12/2008:

“They told me that they would guarantee job placement that the employment rates were high and companies would be sure to high graduates from there school. In the time I attended and shortly after they had four job placement counselors quit and walk out or get fired.”

14. [REDACTED] (ID 5358), Florida-Tampa, 9/2004-5/2006:

“The person who gave me my tour and convinced me to enroll told me that they would guarantee me a job in the video game field since (I’m not sure if this was true) the class I was joining was the first in the nation for game design and development from ITT. The class was also told that we would receive associates degrees at the two year mark, which we found out when it was almost the two year mark that that was false. When the recruiter was going over salary for graduates, he said it was estimated that it would be over \$90,000 per year, potentially six-figures.”

15. [REDACTED] (ID 6415), Florida-Tampa, 11/2006-11/2009:

“I was told that I would have my loans paid off within 10 years of graduation (due to high salary and guaranteed job placement). [] I was told the education I received would guarantee me a job “anywhere” and the jobs they sent me to interview for required certifications that I did not have even after graduation.”

16. [REDACTED] (ID 9046), Illinois-Burr Ridge, 9/2003-9/2007:

“Mr. Harmon my Recruiter for ITT informed me that I would finish my Bachelors program in 3 years instead of the normal 4 years. He also informed that I would be guaranteed a job after I graduated and that did not happen.”

17. [REDACTED] (ID 8896), Illinois-Mount Prospect, 5/2005-6/2007:

“Guaranteed job placement.”

18. [REDACTED] (ID 8244), Illinois-Mount Prospect, Information Technology, 11/2001-12/2002:

“I was a victim of ITT Tech predatory loan practices. They promised me during my first meeting with them that they could guarantee I would get a job paying 50k to start by obtaining one of their prestigious degrees. I was just 20 years old with a small child and desperate to be able to make a better living for me and my family I trusted them to follow through with their word. I quickly learned that their degrees are not highly thought of. ITT did not attempt to help me find the job I was promised. Never once after graduating did they provide the job placement I was promised. Over the years I have tried to find a job in my field but no luck. The education I received was poor and they seemed to just want to pass everyone regards of the skills or knowledge learned. I honestly feel like I learned nothing. When I did attend job fairs I noticed how much I didn't know and was under qualified. 13 years later I am still at the same job I was at when I started ITT Tech.”

19. [REDACTED] (ID 8130), Illinois-Oak Brook, Criminal Justice, 3/2008-7/2012:

“When I enrolled into ITT Tech they advised me that I would be guaranteed a job when I graduate and that they were one of the top schools and accredited.”

20. [REDACTED] (ID 9340), Illinois-Orland Park, Computer Electronics Engineering Technology, 9/2007-6/2010:

“Recruits would tell me that after I graduated I will have a high paying job in my field. Career service would always have me go fill out job application with nearby retail stores. Recruiters also mention that my degree would guarantee me a great job placement with a great company after I graduate but that was never the case. I would go on job interviews and would totally failed the interview because of the poor education I got from the school.”

21. [REDACTED] (ID 8217), Indiana-Fort Wayne, 3/2009-9/2011:

“From the starting meeting I was told that I was guaranteed a job working on computers because they had companies that only hired from them and an entire department dedicated to job placement.”

22. [REDACTED] (ID 7685), Indiana-Indianapolis, 9/2012-6/2014:

“I was also told the school was fully accredited and having ITT on my resume would guarantee any job. I was also told my credits would be accepted at any other school. I was told at recruitment that I would be making \$60000 a year with the degree. I was also told that I would be guaranteed a job once I graduated. I was denied services in school, therefore I withdrew early.”

23. [REDACTED] (ID 9236), Indiana-Indianapolis, Visual Communication and Graphic Design, 6/2010-9/2012:

“I was one of many students enrolled with ITT with aspirations in the Bachelor program of Game Design. A school official came to our class mid semester during year two and informed us they could no longer guarantee jobs in our respective fields and as such were no longer offering the bachelor to us.”

24. [REDACTED] (ID 8766), Indiana-Indianapolis, 3/2010-9/2011:

“As a stay at home mom at the time I was thrilled to hear of a technical school I could attend 100% online. Talking to an advisor assured me I would get hired before state school and county college applicants because this was a specialized technical institution. I was also given extremely impressive job percentage placement from current and past graduating classes. I was promised a job advisor that nearly guaranteed me job placement by the time I graduated. I never heard from an advisor until 2 weeks after I graduated, and only because I called begging for help. I was then told by my advisor to either continue at ITT Tech for my BA, or move to a different location because I will find no jobs in my area without a better degree.”

25. [REDACTED] (ID 8214), Indiana-Indianapolis, Information Systems Security, 9/2007-3/2012:

“I was told that I was guaranteed to be placed into a job within my field of study due to their 80% employment rate. Instead they did not pursue positions for me and instead, when I did get my first job within my field they, on a daily basis until I changed my phone number and email address, attempted to have my employer at the time and I to sign a document stating that ITT Technical Institute provided me that job. This was a job I did not attain through ITT Technical Institute.”

26. [REDACTED] (ID 9582), Kentucky-Louisville, 9/2002-1/2006:

“They claimed jobs in my field were abundant and were guaranteed, then they would give me leads after graduating for call center positions and jobs completely unrelated to my field of study. Their career services would do nothing but scan job posting websites, the same thing I could do in my free time. What was I giving them money for?”

27. [REDACTED] (ID 7684), Michigan-Canton, Network Security/Administration, 1/2010-6/2012:

“The jobs/careers described were dictated to be 60k+ annual salaries. Jobs were stated as ‘guaranteed upon graduation’. Placement rates for a job of this caliber was stated as upwards of 95% for graduates.”

28. [REDACTED] (ID 7843), Michigan-Canton, 12/2010-3/2014:

“I was told that the school was held in high credibility and that it was almost a guarantee for a high paying job right out of this school. After I graduated I found out that employers treat a degree from this school like a piece of trash from all of the horror stories they have heard.”

29. [REDACTED] (ID 9591), Michigan-Swartz Creek, 12/2009-12/2013:

“[B]efore I signed up the recruiters told me that the degree I would obtain, would guarantee employment after graduating because it was ‘in high demand’ and that people like me were needed by the industry.”

30. [REDACTED] (ID 3939), Michigan-Swartz Creek, Criminal Justice, 5/2008-9/2012:

“ITT tech lied to me by telling me they guarantee me job placement after I graduate of \$10 or higher! I can’t even get a job now because they have ruined my credit!!! They also took out loans for me through several different loan companies who harass my veteran of Vietnam, very poor health dad for payments!!! Threatening us with court!!! He had a heart attack earlier this year because of the stress they are causing! They ruined my life because I’m unemployed because of their lies and deceit.”

31. [REDACTED] (ID 8218), Michigan-Troy, Criminal Justice/Project Management, 10/2010-5/2015:

“Promises that the school’s accreditation would transfer ANYWHERE, with the particular classes I took on TOP of my military experience, also Federal Government experience would almost guarantee positions all over. 7 out of 10 students will be hired, in their field. I guess I was one of the 3.”

32. [REDACTED] (ID 7051), Michigan-Troy, 9/2009-5/2011:

“As a young student, I did not understand that ITT Tech was not properly accredited in the business world. In fact, I was told the exact opposite by their predatory sales staff who ensured me that I was guaranteed to find a high paying position after graduating from their program. On top of that, they promised that they would help me find a job. Nothing they said turned out to be true and I wasted two years of my life and racked up thousands of dollars of debt from an organization that seems built to scam unassuming students with an embarrassingly weak curriculum, unprofessional teachers and a degree that is utterly useless in the real world.”

33. [REDACTED] (ID 9285), Minnesota-Eden Prairi, Digital Entertainment Gaming and Design, 9/2004-6/2008:

“Yes, I was guaranteed job placement within 6 months post-graduation. I was also told there would be a internship while in school, which did not materialize.”

34. [REDACTED] (ID 8761), Missouri-Arnold, 3/2004-8/2005:

“They promised guaranteed job placement, but as i watched the other students finish, i would just see job fairs where no one was hired and wouod eventually see them come back for more schooling or give up.”

35. [REDACTED] (ID 7457), Missouri-Arnold, Computer Systems Security, 8/2006-11/2009:

“I was told by my counselor in the beginning that the school had a very high success rate in finding me a job once I completed my bachelor’s program. As my time at school continued, the words “guaranteed employment” were used more frequently by school administration. Especially when they needed me to apply for more loans to continue my education there.”

36. [REDACTED] (ID 7320), Missouri-Arnold, Criminal Justice, 9/2005-6/2009:

“They told me that if i attended there school and completed my degree that they would find me a good job and with the degree i would be guaranteed a good paying job.”

37. [REDACTED] (ID 9295), Nevada-Henderson, Visual Communications, 9/2011-9/2013:

“They promised the education to be guaranteed a job in our field but the classes felt substandard but I even had a teacher that said it wasn’t enough.”

38. [REDACTED] (ID 9674), Nevada-Henderson, Information Technology, Multimedia, 9/2005-9/2007:

“The school board was very confident about job placement for myself and many other students. We were promised that when our program was completed, that we would be guaranteed a job within a month or two. We were shown misleading numbers regarding job placement statistics and they were never able to follow through once my program was completed.”

39. [REDACTED] (ID 6448, 7235), New Mexico-Albuquerque, Computer Electronics Engineering Technology, 8/2003-6/2005:

“Guaranteed job after graduation and claimed high employment rates after graduation.”

“ITT lied about job prospects and guaranteed a job after graduation. ITT also encouraged me to pull out loans and not once did they recommend did they recommend applying for scholarships. And did not state that repayment would be so difficult.”

40. [REDACTED] (ID 2718), New York-Albany, 9/2009-9/2011:

“They said i was guaranteed a job in my field well I graduated in 2011.”

41. [REDACTED] (ID 8379), New York-Getzville, Information Technology- Computer Networking Systems, 9/2008-9/2010:

“Upon signing up for ITT I was told that I will have a guarantee job placement. I was shown a list of salaries pass students were making in my field of study, so I’ll be making the same or more. I was told that I will have all the support I need in my job search as the school works in businesses in and around the area so getting a job would not be any problems.”

42. [REDACTED] (ID 7929), New York-Liverpool, 8/2002-3/2004:

“We were supposed to have practice interviews to prepare us for the real thing, but we only had 1 and it wasn’t helpful. They basically guaranteed us a job straight out of college paying \$40,000+ but I was unable to find a job in CNS(my field of study) paying anything close to \$40,000.”

43. [REDACTED] (ID 5610), North Carolina-Cary, Computer Engineering And Electronics Technology, 11/2009-11/2011:

“I explained to them i gad a criminal record and they assured me that ITT technical institute would guarantee me a job after i completed my classes and took out thus high interest loans.”

44. [REDACTED] (ID 6143), Ohio-Columbus, Computer and Electronic Engineering, 9/2010-6/2012:

“They guaranteed job placement through their career services, citing a very high percentage of placements. When I tried to get help through them, they submitted me to a great number of other job agencies. They themselves did not help me find a job. When they discussed salaries, they promised standard tier I salaries for my field, which they said was around 40k. I’ve never made 20k, let alone 40k. Once I graduated, the only time I heard from them was either trying to get me to sign up for a bachelors.”

45. [REDACTED] (ID 9623), Ohio-Dayton, Criminal Justice, 3/2007-12/2009:

“Guaranteed me that within a month of graduation I would have a job placement in my field. Only set up one meeting with me about job search but never helped me on my search and I still have yet to get a job in my field.”

46. [REDACTED] (ID 8984), Ohio-Hilliard, Multi Media/Graphic Design, 9/2005-5/2007:

“Being recruited into ITT I was told if I complete the program they can guarantee I would find a job, and they would help me every step of the way. I unfortunately fell for there lies.”

47. [REDACTED] (ID 9220), Ohio-Hilliard, Associate’s Degree of Science in Nursing, 9/2010-3/2013:

“From the initial day of visit to the campus, the staff made promises of assistance in job placement upon graduation and guaranteed we would not have any troubles finding a job. Throughout the program, they made it a point to talk about other programs’ success at job placement and talked statistics as well, without even having any actual data related to the nursing program, because I was in fact in the first class for this program at the Hilliard location, so this data didn’t exist yet. They knew absolutely nothing about finding and obtaining jobs in the nursing profession, and this became evident upon graduation, when there was no help whatsoever in this task other then sharing some sample resumes for us to build our own after... you can obtain that with google - I don’t consider that professional support in obtaining a job!”

48. [REDACTED] (ID 2727), Ohio-Maumee, Business Technology, 1/2009-9/2010:

“They guaranteed 99% job placement in your field of study. Guaranteed \$50000 starting out.”

49. [REDACTED] (ID 9000), Ohio-Norwood, 11/2005-4/2006:

“Going to this school would guarantee a career for me. They told me I would have a guaranteed job in the criminal justice field.”

50. [REDACTED] (ID 8228), Ohio-Youngstown, Information Technology - Multimedia, 9/2003-9/2005:

“ITT Tech initially said that they had guaranteed job placement. They advisor claimed they had people working in positions within organizations that made it possible to place students quickly after graduation.”

51. [REDACTED] (ID 8132), Oregon-Portland, 6/2014-1/2016:

“This school stated that the job market was booming and I would have a job by my second term, guaranteed. At the time of my second term I knew absolutely nothing about the field of work and did not understand any the field, for that matter. Also, this school told me that I would be making 65+ thousand a year for drafting during enrollment and that is far from true in reality.”

52. (ID 8452), Oregon-Portland, 06/2014-1/2016:

“When I went to talk to an advisor at this school, they guaranteed me to find employment after my 2nd term of school. They also said the average salary was \$65k+ a year.”

53. [REDACTED] (ID 8001), Pennsylvania-Dunmore, 1/2008-1/2010:

“With roughly 8 months remaining the students including myself were growing concerned of an internship as promised. The only available jobs were between 9-11 dollars hourly. Not only was that significantly less than promised, it was also 6-4 dollars less than what I was making at the time. Allow me to retract back to the admission stage. I was guaranteed verbally that prior to completion an internship would be in place, and \$50,000 + annually would immediately follow. This wasn't the case. I couldn't even find a job within a 70 mile radius, and the ones that were applied to were ignored by the potential employers. One company stated in laymans terms that ITT accommodates a horrid reputation and that they will never scout there students. To sum up this part of the rant, I NEVER got a job in my field of study.”

54. [REDACTED] (ID 9012), Pennsylvania-King of Prussia, Architectural Drafting and Design, 6/2009-6/2011:

“I didn't even know how many loans I had when I graduated. I was promised \$50-60K a year salary and “guaranteed” job. No one helped find a job, there were no job fairs at the school, nothing. I'm currently more than \$60k in debt. I can not buy a home because I'm in collections because I can not afford my loans.”

55. [REDACTED] (ID 8740), Pennsylvania-Mechanicsville, 1/2003-9/2005:

“High-pressure sales pitch with a preconceived notion that you will graduate with a job in your field in a timely manner as well as a guaranteed salary that is well above what is to be expected in the job market at the time.”

56. [REDACTED] (ID 8105), Tennessee-Knoxville, Criminal Justice, 3/2011-6/2013:

“They said they could get me a job before graduation and guaranteed job after. The career services department sent me on an interview I was not even old enough to do and they sent me jobs that were not in the field I was studying. I also had employers tell me they did not consider ITT tech a credible college.”

57. [REDACTED] (ID 8621), Tennessee-Nashville, Bachelor of Applied Science in Software Development, 6/2008-6/2012:

“There were several classes where the career services department would speak to us and tell us how they can get us guaranteed jobs. There were other times where they claimed they had high placement rates.”

58. [REDACTED] (ID 7835), Tennessee-Nashville, 8/2011-3/2013:

“Said there is a 99% Guaranteed job placement after graduation. Pay would be b/w 20 to 34/per hr.”

59. [REDACTED] (ID 8260), Texas-Austin, 1/1997-1/1999:

“I was hyped up and told that they could guarantee me employment in my field with a company.”

60. [REDACTED] (ID 8981), Texas-Austin, 01/2002-1/2004:

“Guaranteed a job in the field of study. None were available.”

61. [REDACTED] (ID 9440), Texas-Houston West, 10/2009-10/2011:

“I was promised a guaranteed job placement in my area of study. They told me that all of their students end their degree with jobs they had in line for them. They show me a chart with how much the ITT students made in my line of study compared to other colleges. Which was significantly higher and this was due to their on hands approach from beginin to end.”

62. [REDACTED] (ID 9075), Texas-Houston West, 1/2007-12/2010:

“I joined ITT in 2008, I was guaranteed that upon completion of Associates Degree I will have six figure Salaried job. I was introduced to career services department and was told that they will provide 100% support and introduce me to hiring managers of the companies and that their jobs is to constantly make connections and invite hiring managers to recruit students from ITT School, hold and organize job fairs for school students. [] The promise of connecting to Hiring Mangers of companies those who are looking for IT Professionals never became a reality. 6 months passed by, the started telling me that the program have changed and my Certification is out dated and I should take more classes and I should loan out more more money to pay for more classes and the I will have better chances to find a job and that they have more managers in line who are waiting to hire new graduates, so now in order for me to get connected with the hiring managers I needed to get another 50k in loan.”

63. [REDACTED] (ID 7985), Texas-Houston West, Computer Science, 3/2009-5/2011:

“ITT made repeated false statements and sometimes even guaranteed I would find a high-paying IT position right after school. During my job hunting in ITT, I was promised they were actively trying to find a position for me, but by time I graduated, I heard nothing back from them. I have been turned down by many employees simply because I have ITT on my resume.”

64. [REDACTED] (ID 9427), Texas-Richardson, Information Technology - Computer Networking Systems, 3/2008-11/2009:

“At the San Antonio campus where I discussed my goals with the recruiting counselor, I was promised that their ‘job placement’ department would ‘guarantee’ me a position with a good company when I near my graduation date, and would be making a starting salary of \$60,000 a year. To someone who was only making \$10/hour as a front desk agent at a hotel that sounded great! That individual told me she would be with me from the time I enrolled to my graduation. This was a lie because she quit one week after I started school there. This is just the type of behavior I experienced from the staff during my time there. I worked with the job placement department countless times throughout the 20 months I attended school with helping me secure employment. I went to every job fair the campus hosted, but I feel the department did not even try to look on my behalf. I followed up with some companies they claim they called on my behalf, but no one at those companies had heard of me or seen my resume. It took me several years to finally find a decent job for what I went to school for with no help from the college.”

65. [REDACTED] (ID 8925), Texas-Richardson, Computer Networking Systems, 1/2008-12/2010:

“ITT tech promised me of getting me a job making six figures and that they will guarantee job placement. The teachers did not teach anything at all. They would provide the answers to the test while the test was going on. I stuck to it due to the promises that were made.”

66. [REDACTED] (ID 8540), Virginia-Chantilly, CNS (Computer Networking Systems), 1/2009-12/2011:

“Prior to enrolling, the ITT recruiters promised me the world. They told me employers will be forming lines to hire you and that the only issue you will have is having to decline so many wonderful offers. They made false promises such as upon graduation, at the minimum, landing a fortunate 500 company job is a guarantee. They told me that have placed students with some of the most prominent companies in the world making above 6 figures easily. This was all fabrication and a deception as none of it turned out to be true. Even after graduation, they stopped contacting me, delaying meeting up with me for job placement, and pretty much left me hanging high and dry. It’s odd since communication between ITT and myself prior to enrolling and during the figuring out tuition part was constant, but after graduation it was as if they did not give a darn anymore.”

67. [REDACTED] (ID 9098), Virginia-Richmond, Computer Programing, 8/2007-1/2008:

“I can’t remember all the details because it was so long ago and the loan was for my son, but I do recall the experience was nothing like they led us to believe. They guaranteed job placement almost immediately following graduation.”

68. [REDACTED] (ID 3694), Washington-Everett, Computer Network Systems, 3/2008-6/2010:

“I was young, so I was never given full explanation about any of my loans. [] I graduated 2010 I was working for Sprint since 2004 trying to get out of retail and that never happened as it was promised to me. They painted a perfect picture in my eyes that the loan process they do all the work for you and you are guaranteed a job placement during or after you graduate.”

69. [REDACTED] (ID 7567), Washington-Seattle, 09/2006-1/2008:

“ITT claimed that it’s education in the Game Design program would guarantee me a job in the game industry. After learning more from students late in the program, I learned that this was completely untrue and it was rare for ITT students to actually obtain employment in the industry.”

70. [REDACTED] (ID 8052), Washington-Spokane Valley, Computer Network Systems, 9/2005-3/2008:

“When first meeting with a recruiter, I was advised to attend ITT as it would have a guaranteed job placement making at least 40,000 per year. This clearly gave me a sense of urgency to attend as the outlook was promising.”

71. [REDACTED] (ID 9319), Washington-Spokane Valley, Technical Project Management, 9/2002-3/2007:

“Several flyers and verbal promises from recruiters stated anywhere from 89-95% job placement. I was later told by a disgruntled staff member that these numbers included any type of employment. Several times before enrolling it was stated verbally that you could leave the school and find a \$50K+ job in the field of your choice. Guaranteed.”

72. [REDACTED] (ID 7749), Washington-Spokane Valley, Information Design & Computer Networking, 3/2000-3/2008:

“As someone working retail, I was greatly interested in getting into the IT field. At that time, Spokane’s market was either; go to a 4 yr, go to community college, or go to ITT. ITT provided after hours classes. 4-5 hr, 3-4 times a week. During my tenure there, I was CONSTANTLY informed of success rates of students who graduated with an AAS in the software/design side AND the networking side of the school. I was told I would be ‘guaranteed’ a position, if I went down this path. Looking back, I believe this truly defines the practice identified as predatory.”

73. [REDACTED] (ID 8710), Wisconsin-Green Bay, 9/2004-5/2008:

“The promised that their career services had higher placement and that they could guarantee a job at the end of graduation. They showed salaries that were inflated to show how the cost of school would be justified.”

74. [REDACTED] (ID 9169), Wisconsin-Green Bay, Construction Management, 9/2007-12/2010:

“While attending a meeting with one of the ITT tech school administrators he spoke very highly about the job placement. He said that they would guarantee job placement after graduation, if not before because the Construction Management program, although new has seen a lot positive feed back for local companies. I graduated in Dec of 2010 and did not have a job, I ended up finding a temp 3 month job, started in May of 2011 in another city/state (Lansing, Iowa), I live in Green Bay, WI for a shut down at a power plant in. After that it took me another 6-7 months to find another job, permanent job. This job paid no where near what they told me I would be making, almost half.”

75. [REDACTED] (ID 8307), Wisconsin-Green Bay, 3/2006-6/2010:

“They claimed a their career center had connections with local employers and a job in my field was guaranteed.”

76. [REDACTED] (ID 7782), Nursing, 3/2011-6/2013:

“They told us that we would be guaranteed a job once we passed our boards and graduated the Nursing program and that no employer could turn us down. We later found out that several of the local hospitals would not hire students from the program due to the lack of accreditation[.]”

77. [REDACTED] (ID 8776), Computer Network Engineering Technology, 9/2000-5/2002:

“Told me I would receive a job with a 6 figure salary and would guarantee job placement[.]”

78. [REDACTED] (ID 8675), Game Design, 9/2009-6/2011:

“They guaranteed a salary starting for 60k for a Game Design job but failed to stay up to date with the requirements of this job or the definition for the area. They had no idea what people were hiring for and the skills required for those jobs which made it impossible to find any work in the field I was studying for.”

79. [REDACTED] (ID 4439), Multimedia, 6/2005-9/2007:

“I was told that there was guaranteed job placement with competitive salaries. They were unable to find a job for me, and shrugged off any and all concerns I brought to them about job placement.”

80. [REDACTED] (ID 7683), Computer Networking Systems, 12/2009-11/2011:

“Told me that they guaranteed job placement in my field with starting salary at \$55,000. Told me that their career councilors were there to make sure it happened.”

81. [REDACTED] (ID 6578), Computer Networking Systems, 8/2010-8/2012:

“I came in by myself and asked about the program, and after everything was all said and done they told me I need a parent to co-sign for me. I bring in my mom and they went over everything very fast and basically told us to take out these huge loans and it’ll be fine once I get out because they’ll find me a job guaranteed.”

82. [REDACTED] (ID 9042), Computer Networking, 12/2000-12/2002:

"I was 18 when I enrolled at ITT I had no idea the amount of debt I was accumulating for an Associates degree in a field that really only needed an A+ certification. I had no idea about the loans nor how they were being applied, I was just told to sign here and we will guarantee you a job in your field."

83. [REDACTED] (ID 8807), 5/1998-5/2000:

"They told me my field was in high demand, come to find out it wasn't. Promised a guarantee of being able to find employment in the field after graduation, but failed at that."

84. [REDACTED] (ID 9645), 8/2001-1/2003:

"They pretty much guaranteed the job of my choice when the degree program was completed."

85. [REDACTED] (ID 7790), 9/2003-5/2006:

"Was guaranteed job placement in my field, but recruiters never came through. Was told my starting salary would be above and beyond anything I'd make without their degree."

86. [REDACTED] (ID 8133), 4/2010-1/2012:

"They told me that I was guaranteed a paralegal job upon graduation."

87. [REDACTED] (ID 5937), 3/1999-9/2000:

"They guaranteed placement for every graduate. They never helped me find interviews."

88. [REDACTED] (ID 9377), IT-Computer Network Systems, 8/2010-9/2012:

"Was told job placement was guaranteed and although I do work with computers I do not work directly in my field of study. Of the 4 other students in my graduating course of study only 2 of us work in the IT field and neither work doing anything directly with our courses. We were promised \$50k/year jobs and I'm barely making half that currently with no chance of advancement even trying to obtain jobs directly related to my field with that potential have all been rejected due to employers disregarding ITT accreditation."

89. [REDACTED] (ID 8631), 2/2008-5/2010:

"I was advised by my rep, Latoya Perry, and the career professional Al Dornbach, that placement at the Bensalem, PA campus for ITT was basically 100% (When I asked what basically meant they said it was less than 2% off). I was also told that students placed made at least 50-60 thousand per year, which helped supplement repayment of any student loans. Not to

mention I was guaranteed a job in my field upon graduation. This was a huge selling point for me since I had waited to pursue any higher education.”

90. [REDACTED] (ID 3707), Multimedia, 9/2006-2/2007:

“When I went and spoke with the recruiter, I was told the “Multimedia” program was what I needed. It was described to me as courses in graphic design and web development. I was guaranteed a job in my field within 6 months of graduation - I was told they had special counselors that would work with me to ensure I found a job. I was also told that my accreditation would be recognized by companies and schools alike - and that my credits would be transferable.”